Washington Balance of State Rapid Re-Housing Performance and Data Quality Reporting Specifications

Washington Balance of State Homeless System Performance: Rapid Re-Housing

Rapid Re-Housing Dashboard
The data source for the Rapid Re-Housing Dashboard is the Homeless Management Information System (HMIS).

The Rapid Re-Housing Dashboard only includes data from HMIS projects with the Project Type: PH - Rapid Re-Housing.

The Rapid Re-Housing Dashboard only reports on Rapid Re-Housing projects in the Washington Balance of State Continuum of Care which include these counties: Adams, Asotin, Benton-Franklin, Chelan-Douglass, Clallam, Columbia-Garfield, Cowlitz, Ferry, Grant, Grays Harbor, Island, Jefferson, Kitsap, Kittitas, Klickitat-Skamania, Lewis, Lincoln, Mason, Okanogan, Pacific, Pend Oreille, San Juan, Skagit, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Whitman, and Yakima.

Reporting periods:
Federal Fiscal Year 2018:
Quarter 1: Oct 1st, 2017 - Dec 31st 2017
Quarter 2: Jan 1st, 2018 - Mar 31st, 2018
Quarter 3: Apr 1st, 2018 - Jun 30th, 2018
Quarter 4: Jul 1st, 2018 - Sep 30th, 2018

How many households entered a Rapid Re-Housing project?
Count of households with a Project Start Date (3.10) within the reporting period.

Of the households with a Project Start Date (3.10) within the reporting period, count those with a head of household considered Chronically Homeless using current HUD logic.

In short, to be considered chronically homeless, an individual or head of household must meet the definition of “homeless individual with a disability” from the McKinney-Vento Act, as amended by the HEARTH Act and have been living in a place not meant for human habitation, in an emergency shelter, or in a safe haven for the last 12 months continuously or on at least four occasions in the last three years where those occasions cumulatively total at least 12 months. For more information on the Final Rule defining “Chronically Homeless” please see: https://www.hudexchange.info/resources/documents/Defining-Chronically-Homeless-Final-Rule.pdf

What were the housing outcomes of exited households?
Of the households with a Project Exit Date (3.11) within the reporting period, count those that exited to a “Housed” situation and those that exited to a “Not Housed” situation.

Housed: Households that exited with a Destination (3.12) considered as permanent housing are considered housed.
Not Housed: Households that exited with a Destination (3.12) considered as unsheltered homelessness, sheltered homelessness, temporary situation, institutional situation or an unknown destination are considered not housed.

Where did the household stay at exit?
Of the households with a Project Exit Date (3.11) within the reporting period, report the household’s Destination (3.12) which is where a household will stay just after exiting the project.

Categories of Destination (3.12) and corresponding responses:

Unsheltered Homelessness
16  Place not meant for habitation

Sheltered Homelessness
1  Emergency Shelter, including hotel/motel paid for with voucher
27  Interim Housing
18  Safe Haven
2  Transitional housing for homeless persons

Temporary Situation
14  Hotel or motel paid for without emergency shelter voucher
29  Residential project or halfway house with no homeless criteria
12  Staying or living with family, temporary tenure
13  Staying or living with friends, temporary tenure

Institutional Situation
7  Jail, prison or juvenile detention facility
4  Psychiatric hospital or other psychiatric facility
5  Substance abuse treatment facility or detox center

Permanent Housing
26  Moved from one HOPWA funded project to HOPWA PH
11  Owned by client, no ongoing housing subsidy
21  Owned by client, with ongoing housing subsidy
3  Permanent housing (other than RRH) for formerly homeless persons
10  Rental by client, no ongoing housing subsidy
28  Rental by client, with GPD TIP housing subsidy
20  Rental by client, with other ongoing housing subsidy
31  Rental by client, with RRH or equivalent subsidy
19  Rental by client, with VASH housing subsidy
22  Staying or living with family, permanent tenure
23  Staying or living with friends, permanent tenure

Unknown
8  Client doesn't know
9  Client refused
99  Data not collected
These Destination (3.12) responses are removed from the denominator:
24 Deceased
15 Foster care home or foster care group home
6 Hospital or other residential nonpsychiatric medical facility
25 Long-term care facility or nursing home

What was the household’s living situation before entry?
Of the households with a Project Start Date (3.10) within the reporting period, report the household’s Living Situation (3.917) immediately prior to the Project Start Date (3.10).

*Categories of Living Situation (3.917) and corresponding responses:*

**Unsheltered Homelessness:**
16 Place not meant for habitation

Head of Households who responded YES to the question 4.11 B ‘Currently fleeing domestic violence’ are included as Unsheltered Homelessness.

**Sheltered Homelessness**
1 Emergency Shelter, including hotel/motel paid for with voucher
27 Interim Housing
18 Safe Haven
2 Transitional housing for homeless persons

**Institutional Situation**
15 Foster care home or foster care group home
6 Hospital or other residential non-psychiatric medical facility
7 Jail, prison or juvenile detention center
24 Long-term care facility or nursing home
4 Psychiatric hospital or other psychiatric facility
5 Substance abuse treatment facility or detox center

**Permanent Housing**
14 Hotel or motel paid for without emergency shelter voucher
23 Owned by client, no ongoing housing subsidy
21 Owned by client, with ongoing housing subsidy
3 Permanent housing (other than RRH) for formerly homeless persons
22 Rental by client, no ongoing housing subsidy
25 Rental by client, with GPD TIP subsidy
20 Rental by client, with other housing subsidy (including RRH)
19 Rental by client, with VASH subsidy
26 Residential project or halfway house with no homeless criteria
12 Staying or living in a family member's room, apartment or house
13 Staying or living in a friend's room, apartment or house
Unknown
8  Client doesn't know
9  Client refused
99  Data not collected

How many households are active in the project?
Active households during the reporting period means that the household was served during the reporting period. They may have entered into the project during or prior to the reporting period. This does not include households exited during the reporting period. Moved-In, Not exited is a count of active households that have a Housing Move-in Date (3.20). Awaiting Housing is a count of active households that do not have a Housing Move-in Date (3.20).

How many households moved into housing and how long did it take?
The icon represents the number of households with a Housing Move-in Date (3.20) within the reporting period.
The bar graph shows the average number of days that households were enrolled in a project before moving into housing during the reporting period.

Average Length of Stay = [Sum Of (Housing Move-In Date - Project Start Date)]/[Number of Households]

Who are the households that exited the project?
Of the households with a Project Exit Date (3.11) within the reporting period, report the age tier of the head of household and income change at exit.

Housed: Households that exited with a Destination (3.12) considered as permanent housing are considered housed.
Not Housed: Households that exited with a Destination (3.12) considered as unsheltered homelessness, sheltered homelessness, temporary situation, institutional situation or an unknown destination are considered not housed.

Income Change is calculated as the difference between the reported income at project exit to the reported income at project entry. An increase in income includes data with an unknown (unreported) income at entry and a positive reported income at exit. Likewise, a decrease in income includes data with a positive reported income at entry and an unknown (unreported) income at exit.

Rapid Re-Housing Data Quality
The Rapid Re-Housing Data Quality dashboard is a visual guide for HMIS users and administrators to identify possible data inaccuracies in their projects that may impact their system performance measures. Each block represents a project unless stated otherwise and the size of the block represents the number of households.
The data source for the Rapid Re-Housing Data Quality dashboard is the Homeless Management Information System (HMIS) and only includes data from HMIS projects with the Project Type: PH - Rapid Re-Housing.

The Rapid Re-Housing Data Quality dashboard only reports on Rapid Re-Housing projects in the Washington Balance of State Continuum of Care which include these counties: Adams, Asotin, Benton-Franklin, Chelan-Douglas, Clallam, Columbia-Garfield, Cowlitz, Ferry, Grant, Grays Harbor, Island, Jefferson, Kitsap, Kittitas, Klickitat-Skamania, Lewis, Lincoln, Mason, Okanogan, Pacific, Pend Oreille, San Juan, Skagit, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Whitman, and Yakima.

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Unknown Living Situation
Unknown Living Situation comprises of the following responses: “Client doesn’t know”, “Client refused” and “Data not collected”. Whenever it’s avoidable, these responses should not be chosen.

Please verify that households with the first two responses (“Client doesn’t know”, “Client refused”) are correctly entered; follow up or correct the Living Situation for households with a “Data not collected” response.

Each block in this chart represents a response type by project. A project can have multiple blocks for households entered with different responses.

Unknown Destination
Unknown Destination comprises of the following responses: “Client doesn’t know”, “Client refused”, “Data not collected”, “No exit interview completed”, and “Other”. Whenever it’s avoidable, these responses should not be chosen.

Please verify that households with a “Client refused” response are correctly entered; follow up or correct the Destination for households with the remaining responses (“Client doesn’t know”, “Data not collected”, “No exit interview completed”, “Other”).

Each block in this chart represents a response type by project. A project can have multiple blocks for households entered with different responses.

Head of Households who are under 18 years of age
The head of household enrolled in a RRH project should be an adult or young adult.
Please review your clients' profiles and update if they should be listed as a member of a household or if their birthdate is incorrect.

**Households with Move-In Date BEFORE Enrollment Date**
The Housing Move-In Date is the date that the household moves into a permanent housing unit. The Move-In Date should fall AFTER the project start date and ON OR BEFORE the project exit date.

This chart shows households whose Housing Move-In Date was BEFORE their enrollment date. Each block represents the amount of households with a specific “Days to Move In” number. Each color represents a different project.

Negative “Days to Move In” are invalid. Please review and update the Housing Move-In Date or the Project Start Date for these households.

**Households without a Move-In Date after one year**
Rapid Re-Housing projects are intended to move households into permanent housing as quickly as possible. This chart shows households who do not have a Housing Move-In Date after being enrolled in a RRH project for over a year.

Please verify that the household is still enrolled in the project. If they have already moved into a permanent housing unit, enter the Housing Move-In Date.

**Households not exited after three years**
RRH rental assistance is intended to be short to medium term. This chart shows households who are enrolled in a RRH project for more than three years and are either moved into housing or are awaiting housing. Commerce acknowledges that RRH rental assistance may exceed three years in some cases.

Please verify that the household is still enrolled and receiving rental assistance; if not, please exit them from the project.

**Households exited in less than 30 days**
Research shows that households in Rapid Re-Housing projects have an average length of participation that ranges from 3 to 12 months. While there are cases where a household is exited earlier than the average, it is worthwhile to verify that the data is accurate.

This chart shows households who were exited from a RRH project within 30 days from the project start date. The color represents households that were housed (Destination entered as “Permanent Housing”) and not housed when exited from the project.

Please review the project start dates, housing move-in and project exit dates, and update where necessary.
If you have questions about this document please email emily.burgess@commerce.wa.gov or jayme.khoo@commerce.wa.gov