

# INFO NET

## **Washington InfoNet Statewide Data Report**

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**July 1, 2007 through June 30, 2008**

# Introduction

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July 1, 2008 marks the second anniversary of the roll out of the Washington InfoNet data collection system, and we are excited to share with you this information about the data collected in the past year.

As you may know, InfoNet is a data collection and reporting system for crime victim service providers in Washington State. InfoNet was designed by Office of Crime Victims Advocacy in partnership with DSHS Children's Administration to ease data collection, improve the quality and quantity of victim service data available in Washington State, and provide an integrated means of data collection for victim services providers.

InfoNet was designed to ensure program sites can easily comply with a variety of federal and state reporting requirements, but it was also intended to provide agencies with a flexible and user-friendly data collection tool that can be used for analyzing information at the program level in a variety of ways.

InfoNet users may generate many reports automatically from the InfoNet website. For more complex or detailed analysis, users may request custom reports from OCVA via e-mail. Since July 2006, OCVA has compiled over **600** custom reports for individual agencies. Agencies have used InfoNet data for grant solicitations, staff workload analysis, board and community presentations, city and private grant reporting, and much, much more. If you would like information about reports for your agency, please e-mail Nicky Gleason, InfoNet Coordinator, at [nickyg@cted.wa.gov](mailto:nickyg@cted.wa.gov).

There are currently 471 users, from 137 agencies, who access the InfoNet system. As of August 1, 2008 there are client intakes for 124,848 clients in the InfoNet system, including over 59,000 intakes from OCVA's historical sexual assault program data archives. In addition, more than 564,000 individual service contacts have been entered into the system. This presents compelling information about the amazing work done by victim service providers in Washington State.

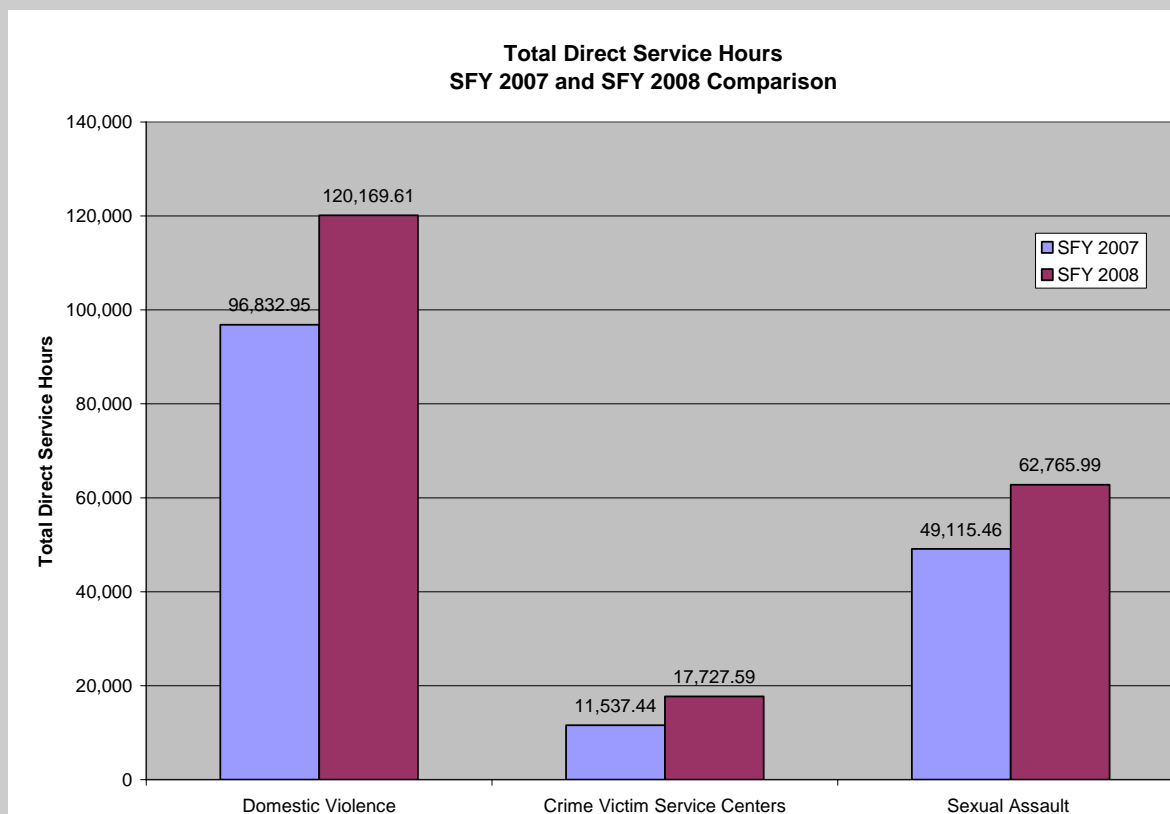
The following report is only a portion of the data collected over the past year. We hope that agencies will find this information useful, not only as a way to realize the power of the work is being done with crime victims throughout the state, but also as an invitation to explore new ways that each agency can look at their own data and the stories it can tell.

**All Direct Client Services SFY 2008**  
**With date of service between 7/1/2007 and 6/30/2008**

Program	Total Service Hours	Total Contacts	Total Clients Served*
Domestic Violence	120,169.61	134,655	17,348
Crime Victim Service Centers	17,727.59	23,494	3,151
Sexual Assault	62,765.99	61,683	9,021
<b>SFY 2008 Total</b>	<b>200,663.19</b>	<b>219,832</b>	<b>29,520</b>

**SFY 2007 Comparison**

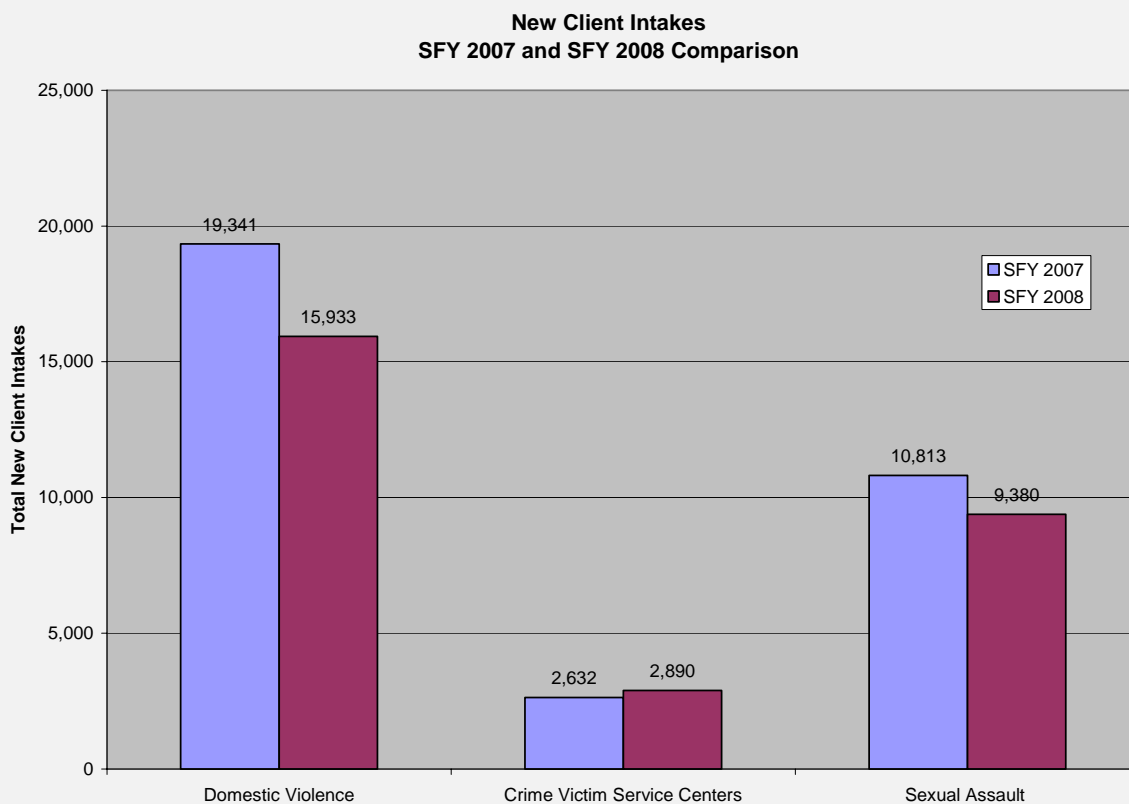
Program	Total Service Hours	Total Contacts	Total Clients Served*
Domestic Violence	96,832.96	103,806	16,357
Crime Victim Service Centers	11,537.44	14,199	2,200
Sexual Assault	49,115.46	49,467	7,788
<b>SFY 2007 Total</b>	<b>157,485.86</b>	<b>167,472</b>	<b>26,345</b>



\* Total clients served may include both new and continuing clients.

**Total New Client Intakes SFY 2008  
With First Contact Date between 7/1/2007 and 6/30/2008**

Program	New Clients in SFY 2008	SFY 2007 Comparison*
Domestic Violence	15,880	19,341
Crime Victim Service Centers	2,859	2,632
Sexual Assault	9,118	10,813
<b>Total</b>	<b>27,857</b>	<b>32,786</b>

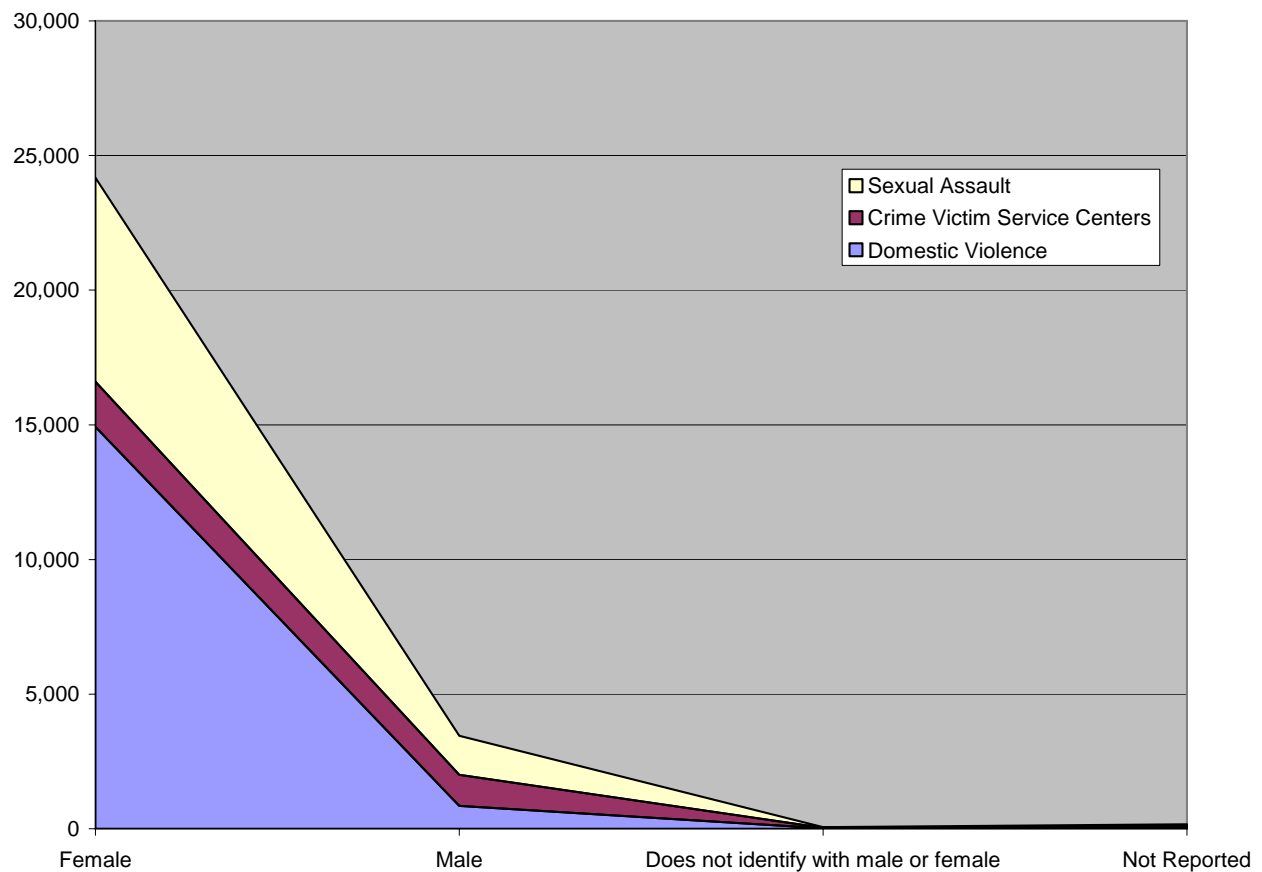


\* Total count of new client intakes for SFY 2007 may be higher than SFY 2008 because InfoNet rolled out in July 2006. Clients whose initial intake occurred prior to roll out were entered as "new" into the system so that services received after July 1 could be recorded.

Crime Type		
Crime Type	Total Clients in SFY 2008	SFY 2007 Comparison
Assault	783	700
Child Physical Abuse	296	211
Domestic Violence	15,589	19,081
DUI/DWI Crashes	173	87
Elder Abuse	54	30
Fraud	203	185
Hate Crimes	160	99
Homicide/ Attempted Homicide	243	297
Identity Theft	137	124
Kidnapping and/or Missing Persons	23	24
Property Crimes	475	552
Robbery	223	220
Sexual Assault	9,118	10,803
Stalking	291	270
Trafficking	11	33
Vehicular Assault	78	70
<b>Total</b>	<b>27,857</b>	<b>32,786</b>

### Client Gender, SFY 2008

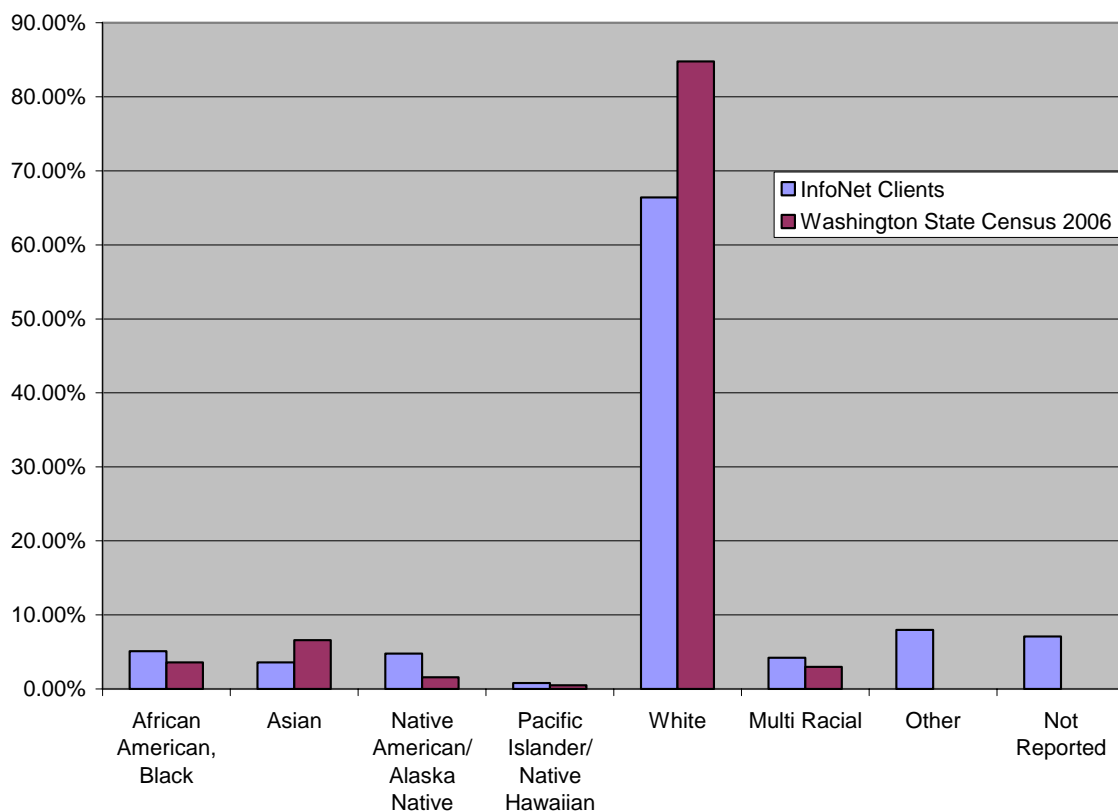
Program	Female	Male	Does not identify with male or female	Not Reported
Domestic Violence	14,932	846	20	82
Crime Victim Service Centers	1,665	1,159	19	16
Sexual Assault	7,584	1,445	20	69
<b>Total</b>	<b>24,181</b>	<b>3,450</b>	<b>59</b>	<b>167</b>



### Client Race, SFY 2008

Program	African American, Black	Asian	Native American/ Alaska Native	Pacific Islander/ Native Hawaiian	White	Multi Racial	Other	Not Reported
Domestic Violence	833	380	588	121	10,689	594	1,614	1,061
Crime Victim Service Centers	96	415	258	17	1,659	44	157	213
Sexual Assault	491	214	499	73	6,148	517	462	714
<b>Total</b>	<b>1,420</b>	<b>1,009</b>	<b>1,345</b>	<b>211</b>	<b>18,496</b>	<b>1,155</b>	<b>2,233</b>	<b>1,988</b>

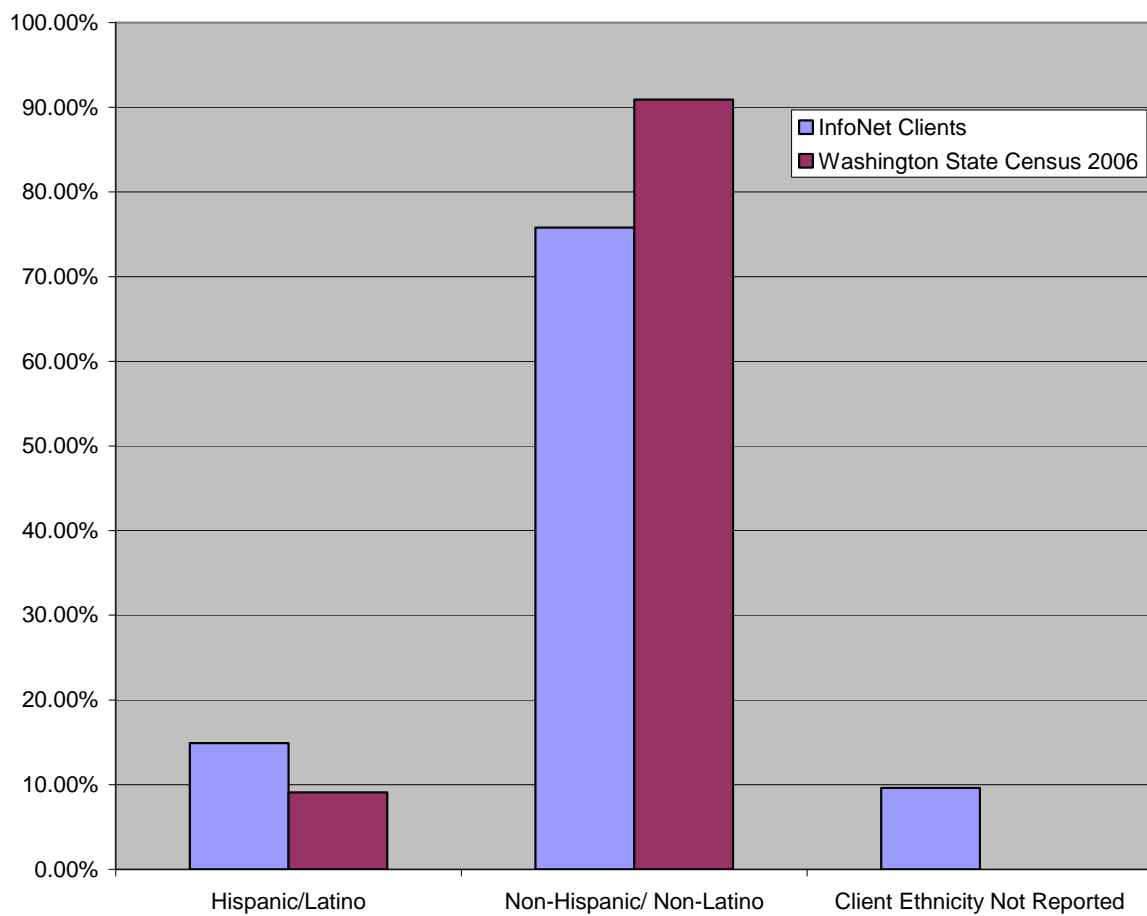
Percentage of Total Clients	5.1%	3.6%	4.8%	0.8%	66.4%	4.2%	8.0%	7.1%
Washington State Census 2006	3.6%	6.6%	1.6%	0.5%	84.8%	3.0%	N/A	N/A



### Client Ethnicity, SFY 2008

Program	Hispanic/ Latino	Non-Hispanic/ Non-Latino	Not Reported
Domestic Violence	2,826	11,294	1,760
Crime Victim Service Centers	270	2,292	297
Sexual Assault	1,062	7,440	616
<b>Total</b>	<b>4,158</b>	<b>21,026</b>	<b>2,673</b>

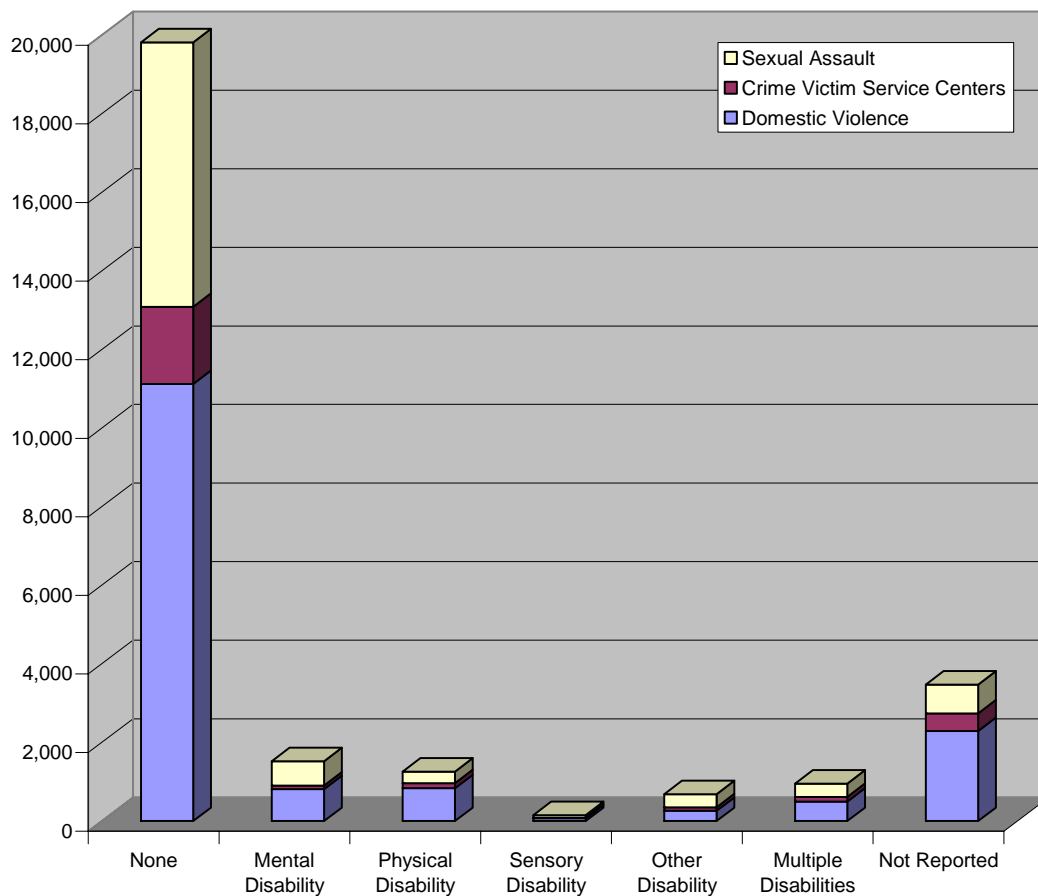
Percentage of Total Clients	14.9%	75.8%	9.6%
Washington State Census 2006	9.10%	90.90%	N/A





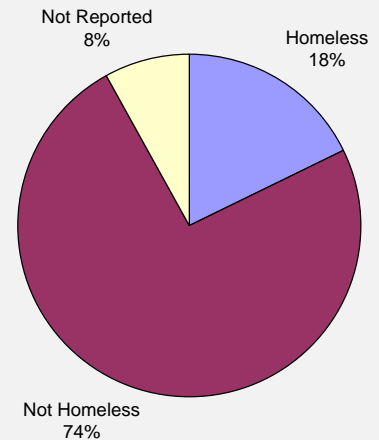
### Clients With Disabilities, SFY 2008

Program	None	Mental Disability	Physical Disability	Sensory Disability	Other Disability	Multiple Disabilities	Not Reported
Domestic Violence	11,122	812	832	68	258	497	2,291
Crime Victim Service Centers	1,967	91	135	14	92	115	445
Sexual Assault	6,730	616	289	70	333	342	738
<b>Total</b>	<b>19,819</b>	<b>1,519</b>	<b>1,539</b>	<b>152</b>	<b>683</b>	<b>954</b>	<b>3,474</b>



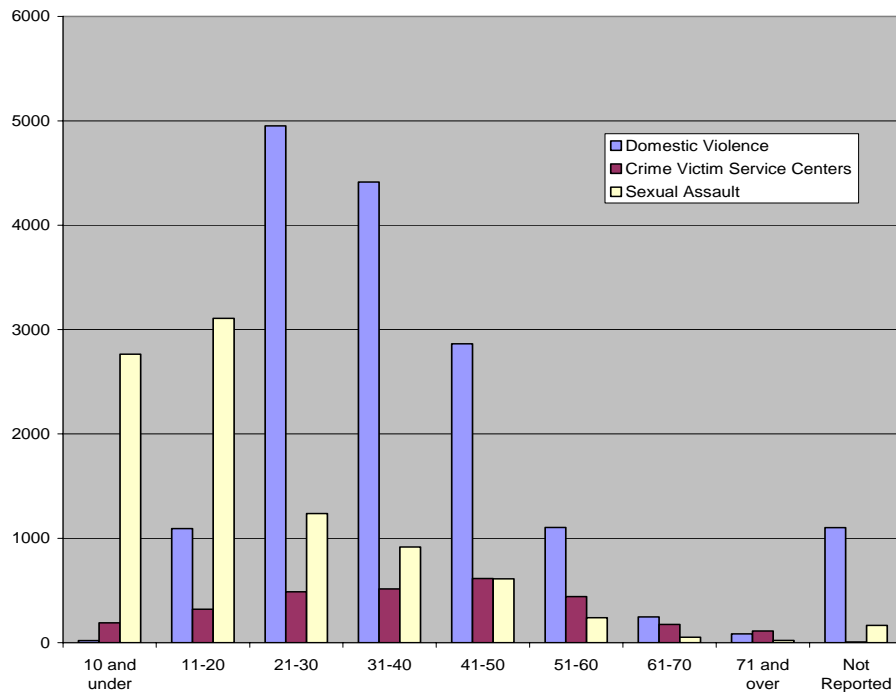
### Client Homelessness, SFY 2008

Program	Homeless	Not Homeless	Not Reported
Domestic Violence	4,255	10,145	1,480
Crime Victim Service Centers	190	2,443	226
Sexual Assault	521	8,035	562
<b>Total</b>	<b>4,966</b>	<b>20,623</b>	<b>2,268</b>



### Client Age, SFY 2008

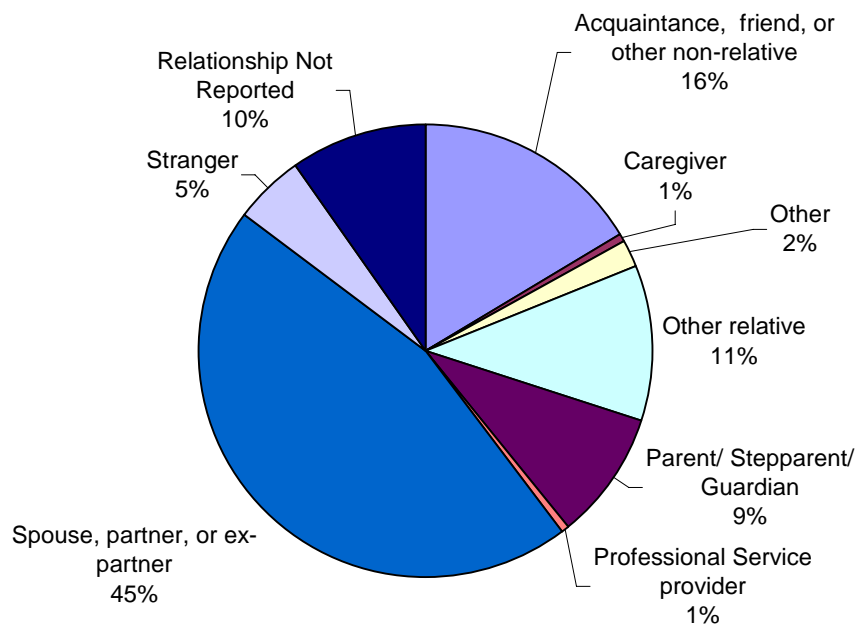
Program	10 and under	11-20	21-30	31-40	41-50	51-60	61-70	71 and over	Not Reported
Domestic Violence	20	1,093	4,952	4,414	2,863	1,105	246	84	1,103
Crime Victim Service Centers	191	320	487	514	616	441	174	111	5
Sexual Assault	2,765	3,108	1,238	917	611	240	52	22	165
<b>Total</b>	<b>2,976</b>	<b>4,521</b>	<b>6,677</b>	<b>5,845</b>	<b>4,090</b>	<b>1,786</b>	<b>472</b>	<b>217</b>	<b>1,273</b>



### Offender's Relationship To Client, SFY 2008\*

Program	Acquaintance, friend, or other non-relative	Caregiver	Parent/ Stepparent/ Guardian	Professional Service provider	Spouse, partner, or ex-partner	Stranger	Other relative	Other	Relationship Not Reported
Domestic Violence	256	0	162	0	6,152	0	403	0	134
Crime Victim Service Centers	256	8	115	13	70	173	63	0	78
Sexual Assault	1,876	100	1,083	87	459	556	1157	266	1,204
<b>Total</b>	<b>2,388</b>	<b>108</b>	<b>1,360</b>	<b>100</b>	<b>6,681</b>	<b>729</b>	<b>1,623</b>	<b>266</b>	<b>1,416</b>

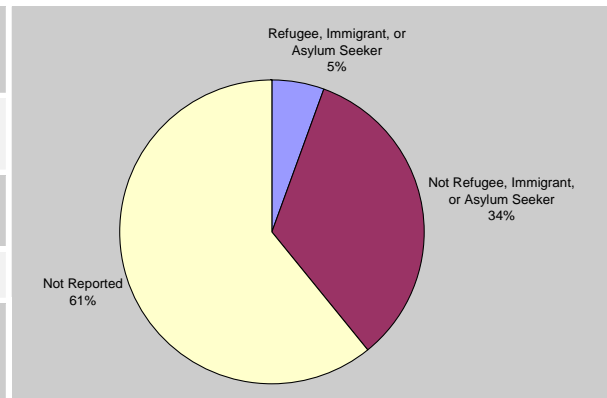
**Offender Relationship to Client  
All Programs**



\* Not all clients disclosed offender information. Offender relationship categories were combined to group similar entries.

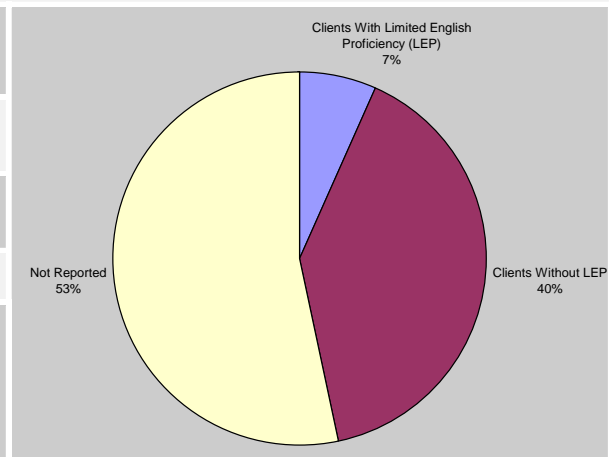
### Refugee/Immigrant/Asylum Seeker, SFY 2008

Program	Yes	No	Not Reported
Domestic Violence	919	5,462	9,499
Crime Victim Service Centers	439	995	1,425
Sexual Assault	156	2,928	6,034
<b>Total</b>	<b>1,514</b>	<b>9,385</b>	<b>16,958</b>



### Limited English Proficiency, SFY 2008

Program	Yes	No	Not Reported
Domestic Violence	1,229	6,290	8,361
Crime Victim Service Centers	438	1,143	1,278
Sexual Assault	205	3,680	5,233
<b>Total</b>	<b>1,872</b>	<b>11,113</b>	<b>14,872</b>



**Client's First Language, SFY 2008  
(for clients who disclosed Limited English Proficiency) \***

Language	Domestic Violence	Crime Victim Service Centers	Sexual Assault
Arabic	2	0	1
ASL	6	1	16
Burmese	1	0	0
Cambodian/Khmer	17	5	6
Cantonese	1	118	0
Castellano	1	0	0
Chinese	6	29	0
Eritrea	1	0	0
Ethiopian	4	1	0
Filipino	2	3	0
French	1	0	0
German	1	0	0
Haitian	0	0	1
Ilocano	0	0	1
Japanese	2	5	2
Kikuyu	2	0	0
Korean	32	131	17
Mag-indi	1	0	0
Mam	10	0	1
Mandarin	2	42	0
Mazatecan	2	0	2
Moldovan	1	0	0
Nigerian	1	0	0
Polish	2	0	0
Portuguese	2	0	0
Punjabi	1	0	0
Romanian	2	0	0
Russian	21	4	1
Somali	8	0	0
Spanish	1021	85	110
Swahili	2	0	0
Tagalog	8	0	3
Tarasco	4	0	0
Tigrigna	2	0	0
Triqui	2	0	0
Vietnamese	14	14	19
Visaya	2	0	1

\* Not all clients with limited English proficiency disclosed a first language. Changes to first language entries were made to correct errors and/or combine similar entries.

**All Crisis Intervention/Information & Referral Contacts/Hotline Calls  
between 7/1/2007 and 6/30/2008**

<b>Program</b>	<b>Crisis Intervention</b>	<b>Information and Referral</b>	<b>Both</b>	<b>Unspecified Call Type</b>	<b>Total</b>
Domestic Violence	4,990	26,617	9,849	524	<b>41,980</b>
Crime Victim Service Centers	302	3,070	872	33	<b>4,277</b>
Sexual Assault	4,603	17,843	1,703	42	<b>24,191</b>
<b>Total</b>	<b>9,895</b>	<b>47,530</b>	<b>12,424</b>	<b>599</b>	<b>70,448</b>

**Sexual Assault Prevention Activities  
between 7/1/2007 and 6/30/2008**

<b>Goal</b>	<b>Total Activities</b>	<b>Total Participants*</b>
Building Skills	1,906	33,786
Information and Awareness	2,766	61,399
Unspecified Activity Type	64	878
<b>Total</b>	<b>4,736</b>	<b>96,063</b>

**Domestic Violence Presentations and Activities  
between 7/1/2007 and 6/30/2008**

<b>Number of Presentations</b>	<b>Total Participants</b>	<b>Total Presentation Hours</b>	<b>Total Preparation Hours</b>	<b>Total Travel Hours</b>
666	37,302	1,396.25	1,030.95	1,289

\* Sexual Assault prevention activities with over 500 participants were not included in participant totals.

## Clients Served Between 7/1/2007 And 6/30/2008

### *By agency*

AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served	AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served
ABUSED DEAF WOMEN'S ADVOCACY SERVICES	73		45	CRISIS SUPPORT NETWORK	129		28
ALTERNATIVES TO VIOLENCE OF THE PALOUSE	156	33	51	CWCMH, YAKIMA VICTIM SERVICES PROGRAM		42	244
ASIAN AND PACIFIC ISLANDER WOMEN & FAMILY SAFETY CENTER	13	Less than 10	32	DEAF ACCESS WASHINGTON			Less than 10
ASIAN COUNSELING AND REFERRAL SERVICE			80	DOMESTIC ABUSE WOMEN'S NETWORK	537		
ASPEN	224	22	68	DOMESTIC VIOLENCE & SEXUAL ASSAULT SVCS OF THE SAN JUAN ISLANDS	84		49
BEYOND SURVIVAL			104	DOMESTIC VIOLENCE CENTER OF GRAYS HARBOR	241		
BRIGID COLLINS FAMILY SUPPORT CENTER		141	79	DOMESTIC VIOLENCE SERVICES OF BENTON AND FRANKLIN	1657		
CENTER FOR ADVOCACY AND PERSONAL DEVELOPMENT	Less than 10		63	DOMESTIC VIOLENCE SERVICES OF SNOHOMISH COUNTY	1535		
CHAYA	13			DOMESTIC VIOLENCE/SEXUAL ASSAULT SRVCS OF WHATCOM COUNTY	177		354
CHILD AND FAMILY GUIDANCE CENTER			76	DSV CRISIS CENTER	557	47	148
CHILDREN'S CENTER			117	DV/SA PROGRAM OF JEFFERSON COUNTY	258	17	58
CHILDREN'S HOME SOCIETY - VANCOUVER			85	EASTSIDE DOMESTIC VIOLENCE PROGRAM	162		
CHILDREN'S HOME SOCIETY OF WA-WALLA WALLA		Less than 10	14	EMERGENCY SUPPORT SHELTER	630	107	150
CHINESE INFORMATION AND SERVICE CENTER		289		ENTERPRISE FOR PROGRESS IN THE COMMUNITY		Less than 10	
CIELO			Less than 10	FAMILIES AND FRIENDS OF VIOLENT CRIME VICTIMS		236	
CITIZENS AGAINST DOMESTIC AND SEXUAL ABUSE	196		59	FAMILY CRISIS NETWORK	91	26	23
COMMUNITY ACTION COUNCIL-LEWIS, MASON & THURSTON COUNTIES			165	FAMILY RESOURCE CENTER OF LINCOLN COUNTY	69	20	39
COMPASS HEALTH			320	FERRY COUNTY COUNSELING SERVICES, DEVELOPMENTAL DISABILITIES PROGRAM			Less than 10
COMPASS HEALTH - SKAGIT			28	FERRY COUNTY COUNSELING SERVICES, CONNECTIONS	78	Less than 10	34
COMPREHENSIVE MENTAL HEALTH OF TACOMA/PIERCE CO			262	FORKS ABUSE PROGRAM	121		24
CONSEJO COUNSELING AND REFERRAL SERVICE	392	93	69	GOOD SAMARITAN-ASIAN COUNSELING SERVICES		42	47
COWLITZ INDIAN TRIBE			20	HARRISON MEDICAL CENTER SANE PROGRAM			100
CRIME VICTIMS ADVOCACY NETWORK		164		HEALTHY FAMILIES OF CLALLAM COUNTY	300	64	179

AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served	AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served
HUMAN RESPONSE NETWORK	543	12	111	PROUD AFRICAN AMERICAN YOUTH SOCIETY			21
INDOCHINESE CULTURAL AND SERVICE CENTER		11	Less than 10	PROVIDENCE INTERVENTION CENTER FOR ASSAULT AND ABUSE		36	556
JEWISH FAMILY SERVICE	91			PROVIDENCE ST. PETER HOSPITAL, SEXUAL ASSAULT CLINIC			178
KITSAP SEXUAL ASSAULT CENTER		13	335	QUALITY BEHAVIORAL HEALTH			88
KOREAN COMMUNITY COUNSELING	Less than 10			REFUGEE WOMEN'S ALLIANCE	93	Less than 10	40
KOREAN WOMEN'S ASSOCIATION	121		28	RURAL RESOURCES	182	45	141
LCSNW -- SAFET RESPONSE CENTER		431	732	SAFEPLACE	1158		139
LOWER VALLEY CRISIS AND SUPPORT SERVICES	239		132	SALVATION ARMY/CATHERINE BOOTH HOUSE	44		
LUMMI VICTIMS OF CRIME	144	52	47	SAN JUAN COUNTY PROSECUTING ATTORNEY'S OFFICE	55	125	Less than 10
MADD		140		SARC/CVSC KENNEWICK		63	523
MARY BRIDGE CHILDREN'S HOSPITAL, SEXUAL ASSAULT CLINIC			406	SAUK-SUIATLE INDIAN TRIBE			17
MY SERVICE MIND		117		SEATTLE COUNSELING SERVICES FOR SEXUAL MINORITIES			16
NEW BEGINNINGS	237			SENIOR SERVICES OF SNOHOMISH COUNTY		27	
NEW HOPE - ADAMS	Less than 10		Less than 10	SEXUAL ASSAULT CENTER OF PIERCE COUNTY			393
NEW HOPE - GRANT/ADAMS	515		171	SHOALWATER BAY INDIAN TRIBE		33	
NOOKSACK TRIBAL POLICE DEPARTMENT		110		SKAGIT DOMESTIC VIOLENCE & SEXUAL ASSAULT SERVICES	349		54
NORTH COLUMBIA COMMUNITY ACTION COUNCIL		29		SKAMANIA COUNTY COUNCIL ON DV/SA	128		26
NORTHWEST IMMIGRANT RIGHTS PROJECT	291	18		SOLID GROUND - BROADVIEW SHELTER	58		
NW NETWORK OF BISEXUAL, TRANS, LESBIAN & GAY SURVIVORS OF ABUSE	82	22		SOUTH PUGET INTERTRIBAL PLANNING AGENCY			33
OASIS YOUTH CENTER		23		SPOKANE COUNTY PROSECUTOR'S OFFICE		244	
OUR SISTER'S HOUSE	65	30		ST. JAMES FAMILY CENTER CHARLOTTE HOUSE	41		13
PARTNERS IN PREVENTION EDUCATION	20	Less than 10	26	STONEWALL YOUTH		19	
PARTNERS WITH FAMILIES AND CHILDREN			166	SUPPORT OFFICER COMMUNITY CRISIS CARE		21	
PORT GAMBLE S'KLALLAM TRIBE			17	SWINOMISH TRIBAL COMMUNITY			79
PROGRAMS FOR PEACEFUL LIVING	107	33	74	THE SUPPORT CENTER	222	32	127



AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served	AGENCY	DV Clients Served	CVSC Clients Served	SA Clients Served
TURNING POINTE DOMESTIC VIOLENCE SERVICES	235			YWCA OF LEWISTON/CLARKSTON	70	20	
UPPER SKAGIT INDIAN TRIBE			10	YWCA PIERCE COUNTY	433		
VIOLENT CRIME VICTIM SERVICES		37		YWCA SEATTLE, EAST CHERRY	22		
VIRGINIA MASON SEPARATION AND LOSS SERVICES		35		YWCA SENECA	111		
WEST END OUTREACH			17	YWCA SPOKANE	1069		
WHITE PASS COMMUNITY SERVICES COALITION	Less than 10	Less than 10	33	YWCA WALLA WALLA	258		67
WOMANSPRIT COUNSELING			19	YWCA WALLA WALLA – COLUMBIA COUNTY	39		27
WOMENCARE SHELTER	153			YWCA YAKIMA	651		
YWCA CLARK COUNTY SA PROGRAM			925				
YWCA CLARK COUNTY SAFECHOICE PROGRAM	1125						
YWCA KITSAP COUNTY	680						

	Domestic Violence	Crime Victim Service Centers	Sexual Assault
<b>TOTAL CLIENTS RECEIVING DIRECT SERVICES IN SFY 2008*</b>	<b>17,341</b>	<b>3,148</b>	<b>9,020</b>

\* Includes only clients who received direct services. Total clients served may include continuing and new clients. Clients where an intake was conducted but services provided only to secondary victims are not included in this count.