Google Chrome

On the Reports interface, users have found that Google Chrome will block reports from opening in a separate window when you hold down the shift key. This is because Chrome blocks the report as a pop-up. To fix this issue, do the following:

1. From Chrome, click on Customize and control Google Chrome icon on the right side then click on Setting
2. At bottom of page, click on Show advanced setting...

3. Click on Content Setting..
4. Under Pop-ups, click on Manage exceptions. (You may need to scroll down in the Content Settings window to view this option.)

5. Enter https://fortress.wa.gov in Hostname pattern, click Done then click Done again on Content Setting window.