



ALL-FORECLOSURE MEDIATOR EVENT AGENDA

November 2, 2015

- 8:00-9:00 REGISTRATION, BREAKFAST, AND SEATING**
- 9:00-10:00 WELCOME & EVENT INTRODUCTION (in ballroom)**
- 10:00-10:45 SESSION 1: Assignment through Scheduling (in breakout rooms)**
Topics Covered:
#6 Session scheduling and rescheduling
#7 Fees and related policies
- 10:45-11:00 BREAK**
- 11:00-11:30 SESSION 1 CONCLUSION, SESSION 2 INTRO (in ballroom)**
- 11:30-12:15 SESSION 2: Document Exchange through Pre-Session Check-in, incl. Cancellation by Mediator (in breakout rooms)**
Topics Covered:
#8 Facilitating the document exchange
#10 Mediator’s authority to cancel the mediation
#11 Pre-session check-in with parties, readiness for session
Borrowers poorly or not represented (based on survey comments)
- 12:15-12:45 BREAK & GRAB LUNCH**
- 12:45-1:15 SESSION 2 CONCLUSION, SESSION 3 INTRO (in ballroom)**

Today’s Goals:

Mediators deepen their understanding of the FFA statute, federal guidelines, and Commerce’s expectations.

Mediators expand their skills through sharing best/ effective practices.

Commerce better understands the expectations of its mediators and how to assist them.

Desired Outcome:

All mediators develop and apply a consistent body of practice in FFA mediations.

- 1:15-2:15 SESSION 3: Mediation Session(s) (in breakout rooms)**
- Topics Covered:**
#2 Federal guidelines (HAMP, CFPB, etc.)
#4 NPV inputs & test
#5 Continuances and additional sessions
Beneficiary's authority to settle (based on survey comments)
Borrowers poorly or not represented (based on survey comments)
- 2:15-2:30 BREAK**
- 2:30-3:00 SESSION 3 CONCLUSION (in ballroom)**
- 3:00-3:15 COMMERCE PRESENTATION: certification form, complaints (in ballroom)**
- 3:15-3:30 SESSION 4 INTRO (in ballroom)**
- 3:30-4:15 SESSION 4: Certification and Beyond (in breakout rooms)**
- Topics covered:**
#1 Good faith determination
#13 Complaints
- 4:15-4:30 SESSION 4 CONCLUSION (in ballroom)**
- 4:30-5:00 EVENT WRAP-UP (in ballroom)**