



Department of Commerce

Innovation is in our nature.

All-Foreclosure Mediator Event – November 2, 2015

Case Study Table Group Instructions

Case Studies Goal: Navigate the FFA mediation process through mutual learning

For each case study session:

Who	Output
1. As a group	<ul style="list-style-type: none"> • Choose a facilitator, timekeeper, and scribe <u>Facilitator</u> – gets group talking (including table introductions), asks questions, leads the process, ensures balanced participation <u>Timekeeper</u> – uses a timer, reminds group of time constraints, helps wrap up in allotted amount of time <u>Scribe</u> – writes groups’ answers, thoughts, and conclusions on flip charts. At end of each case, brings flip charts to large room and post on walls • Please rotate roles each session.
2. Individually	<ul style="list-style-type: none"> • Read the case scenario
3. As a group	<ul style="list-style-type: none"> • Briefly discuss the issues presented in the case
4. As a group	<ul style="list-style-type: none"> • Discuss and answer relevant provisions of the statute and Commerce’s Guidelines (Questions 1 and 2).
5. Individually	<ul style="list-style-type: none"> • Record answers to Q1 and Q2 on your case study handout
6. As a group	<ul style="list-style-type: none"> • Identify best/effective practices group participants might use in that scenario. • Spend 10-15 minutes brainstorming how you would approach the case. Record on a flipchart.
7. As a group	<ul style="list-style-type: none"> • Record 3-5 best/effective practices for this scenario on a flip chart sheet (Question 3). At the end of the session, bring flip chart with your responses back to the large group. Label the flipchart with your table number and session number.
8. As a group	<ul style="list-style-type: none"> • Discuss if anything in this case would affect your determination of good faith (Question 4). • Record you answer on a flip chart and bring it back to the large group. Label the flipchart with your table number and session number.
9. Individually or as a group	<ul style="list-style-type: none"> • Record any unresolved questions or issues for Commerce on post-it notes at your table. • Place post-it notes on “Parking Lot” flip chart in the large room.

Case Study Sessions Ground Rules:

1. Stay focused on case topics
2. Encourage everyone to participate
3. Keep an eye on the time
4. Agree to talk openly and listen for others’ perspectives
5. Be inspired by others’ viewpoints