

# 2014

## Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department  
of Social and Health Services

The Department of Social and Health Services (DSHS) domestic violence program provides significant state and federal funding dedicated to providing emergency shelter and supportive services for victims of domestic violence and their dependent children. In state fiscal year 2014, DSHS disbursed \$10,048,972 to 43 emergency domestic violence shelters across the state of Washington, 52 percent of which was from state funds. Local domestic violence programs served 21,807 victims of domestic violence and their children in 2014, 5,855 of whom received emergency shelter. Domestic violence programs consistently report that DSHS funding is critical to keeping their doors open and providing life-saving services to members of their communities.

### State Fiscal Year 2014

July 1, 2013 – June 30, 2014

Calls received by the state domestic violence hotline ..... **4,801**

Crisis hotline and information/referral calls received  
by emergency domestic violence shelter programs ..... **95,232**

Adult survivors and children receiving  
emergency domestic violence shelter ..... **5,855**

*Total bednights for new and returning* ..... **201,476**

*Number of unmet requests for emergency shelter* ..... **16,186**

Adult survivors and children receiving  
nonresidential domestic violence advocacy services ..... **15,952**

Domestic violence programs provided the following:

*Hours of individual support and advocacy to adults* ..... **126,331**

*Hours of support group advocacy to adults* ..... **30,682**

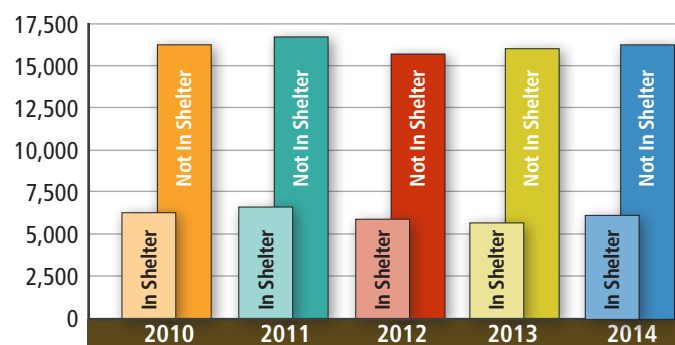
*Hours of individual and group support/activities for children* ..... **27,783**

*Training, presentations and outreach to this many individuals* ..... **50,249**

Hours of service donated by volunteers ..... **193,754**

**95,232 crisis and information/  
referral calls were answered by local  
domestic violence programs, a 17%  
increase over the previous year**

### Services Chart - ADULTS AND CHILDREN PROVIDED SHELTER OR NON-SHELTER BASED SERVICES



### Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence programs funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 6,844 survivors in 2014:

**6,381 (93%)** responded that as a result of receiving services, they know more ways to plan for their safety

**6,186 (90%)** responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from two national multi-state studies that documented the experiences of survivors that received emergency shelter<sup>1</sup> and non-shelter based services<sup>2</sup> from domestic violence programs.

<sup>1</sup>Lyon, E., Lane, S., and Menard, A. (2008). Domestic Violence Shelters: Survivors' Experiences. Final report of grant #2007-U-CX-K022, submitted to the National Institute of Justice, Washington, D.C. October.

<sup>2</sup>Lyon, E., Bradshaw, J., and Menard, A. (2011). Non-Residential Domestic Violence Services: Survivors' Experiences. Final report of grant #2009-U-CX-0027, submitted to the National Institute of Justice, Washington D.C. November.

Washington State Domestic  
Violence Hotline

**1-800-562-6025**  
(Voice and TTY)

**Questions** should be directed to the  
DSHS Program Manager at (206) 923-4910

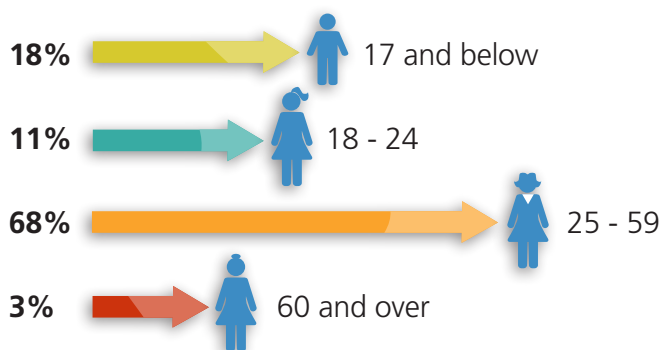
Information about individual agencies can be  
obtained from: [www.dshs.wa.gov/ca/dvservices/index.asp](http://www.dshs.wa.gov/ca/dvservices/index.asp)

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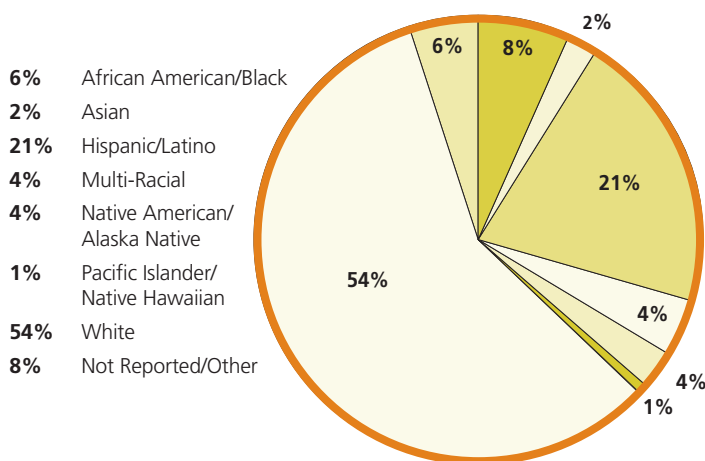
**Shelter and Supportive Services** Local domestic violence programs provide emergency domestic violence shelter to victims of domestic violence and their dependent children. In addition to shelter, residents receive supportive services such as advocacy, legal assistance, access to support groups, and other specialized services based on each person's unique needs. The majority of service recipients, however, receive non-shelter based services such as advocacy, assistance with protection orders and other legal issues, and access to support groups. In 2014, the 43 domestic violence shelter programs provided 201,476 shelter bed nights to victims and their families. The average number of nights a victim stays in shelter increased from 30 in 2010 to 34 in 2014.

## Demographics Chart - AGE



Local domestic violence programs offer community education and training opportunities to organizations and the public about domestic violence. This could be a training or presentation to a local faith based leaders, teachers, or hosting an information table at a community event. In 2014 domestic violence programs provided training and presentations to 50,249 individuals.

## Demographics Chart - RACE / ETHNICITY



“Because of this funding our agency has continued to effect community change in the way people think about domestic violence, the way law enforcement responds to domestic violence, and the collective responsibility the community has.”

— Local domestic violence program

The average shelter stay  
was 34 nights

\*Data is collected from 43 domestic violence shelter/safe home agencies in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

\*Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2014. Data for this report was pulled in November 2014.

\*This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

\*In August 2012 the state domestic violence hotline reduced its hours of operation.

 Washington State  
Department of Social  
& Health Services

Transforming lives

DSHS 22-1451 (Rev. 12/14)