

OHY DRAFT Outcome Measures- Discussion Draft

IMPORTANT NOTES:

The draft measures below represent data that OHY intends to track and review during an initial phase, before performance measures are adopted. The purpose of the initial phase is to review data across multiple priority areas, ensure data quality, and allow grantees an opportunity to better understand their performance in order to improve outcomes ahead of the second phase. In phase 2, a subset of these measures would be officially adopted for purposes of evaluating performance.

Data limitations: Without the ability to collect personally identifying information from the under 18 population, we will only be able to track outcomes in a single program by an individual provider. We cannot track outcomes across programs or providers. These draft outcomes will measure a single period of time in isolation of the full trajectory of youth. Some proposed measures are untrackable entirely, as noted in the chart.

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|--|------------------------------|---|---|---|--|
| HOPE & Crisis Residential Centers | Stable Housing | Exits to safe and stable housing | Safe and stable destinations include the following destinations at exit: - Foster care home or group care home - Long term care facility or nursing home - Moved from one HOPWA funded project to HOPWA TH or PH - Owned by client with or without a subsidy - Permanent housing - Psychiatric hospital or other psychiatric facility - Rental by client with or without a subsidy - Residential project or halfway house - Safe Haven - Staying or living with friends or family for a permanent tenure - Substance abuse treatment facility or detox center - Transitional housing project. - Hospital or other residential non-psychiatric medical facility | Percentage of exited clients whose destination at exit is defined as safe and stable housing. Disaggregate data by youth-specific exits: foster care or group home, staying or living with friends for permanent tenure; staying or living with family for permanent tenure, transitional housing, substance abuse treatment facility. | |
| | | Returns to homelessness within 6 months and 12 months | Exit destination is any destination defined as safe and stable. Project entry in Street Outreach or Emergency Shelter with a date sometime in the prior 12 month period. | Percentage of returns to Street Outreach or Emergency Shelter within 6 or 12 months of exiting to a safe and stable destination. | Cannot conduct analysis w/o personal identifiers |
| | Family Reconciliation | Family Reconciliation | Destination at exit is to family for permanent tenure | Percentage of exited clients whose destination at exit is to family for permanent tenure | |
| | Education | School attendance | School status at entry is dropped out, suspended, or expelled. School status at exit is attending school regularly or irregularly | Percentage of clients whose school status at entry was dropped out, suspended, or expelled, whose status at exit is attending school regularly or irregularly. | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|---|---------------------------------|--|--|---|------------------|
| HOPE & Crisis Residential Centers | | School achievement | School status at entry is attending school regularly or irregularly, dropped out, suspended, or expelled. School status at exit is- Graduated from high school or obtained GED | Percentage of clients whose school status at entry was attending school regularly or irregularly, dropped out, suspended, or expelled, whose status at exit is graduated HS or obtained GED | |
| | Social and Emotional Well-Being | Healthcare | Health insurance status at entry is not covered Health insurance status at exit is covered | Percentage of clients not covered by health insurance at entry who are covered at exit. | |
| | | Physical health | Physical disability at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Physical disability at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a physical disability at entry who are receiving services/treatment at exit / percentage of clients whose status at exit is diagnosed with a physical disability and are receiving services/ treatment. | |
| | | | Chronic health issue at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Chronic health issue at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a chronic health issue at entry who are receiving services/treatment at exit / percentage of clients whose status at exit is has a chronic health issue and are receiving services/ treatment. | |
| | | Developmental Health | Developmental disability at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Developmental disability at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a developmental disability at entry who are receiving services/treatment at exit / percentage of clients whose status at exit is diagnosed with a physical disability and are receiving services/ treatment. | |
| | Mental health | Mental health problem at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Mental health problem at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a mental health problem at entry who are receiving services/ treatment at exit / percentage of clients whose status at exit is diagnosed with a mental health problem and are services/receiving treatment. | | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|--|-----------------------|---|--|---|---|
| HOPE & Crisis Residential Centers | | Substance abuse | Substance abuse at entry recorded as alcohol abuse, drug abuse, or both alcohol and drug abuse or no and currently receiving services/treatment is recorded as no. Substance abuse at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with substance abuse at entry who are receiving services/ treatment at exit / percentage of clients whose status at exit is diagnosed with substance abuse and are receiving services/treatment. | |
| | All | Client survey to measure program commitment to youth-centered programming | Not an HMIS data element. | Total score based on responses from program participants to questions ranging on a scale of 1 to 5 points each. | |
| Detention- Secure Crisis Residential Centers | Stable Housing | Exits to safe and stable housing | Safe and stable destinations include the following destinations at exit: - Foster care home or group care home - Long term care facility or nursing home - Moved from one HOPWA funded project to HOPWA PH - Moved from one HOPWA funded project to HOPWA TH - Owned by client with or without a subsidy - Permanent housing - Psychiatric hospital or other psychiatric facility - Rental by client with or without a subsidy - Residential project or halfway house - Safe Haven - Staying or living with friends or family for a permanent tenure - Substance abuse treatment facility or detox center - Transitional housing project. - Hospital or other residential non-psychiatric medical facility | Percentage of exited clients whose destination is defined as safe and stable housing. Disaggregate data by youth-specific exits: foster care or group home, staying or living with friends for permanent tenure; staying of living with family for permanent tenure, transitional housing, substance abuse treatment facility. | Because Detentions do not use HMIS we have not been tracking destination, we've only been collecting person released to |
| | Family Reconciliation | Family Reconciliation | Destination at exit is to family for permanent tenure | Percentage of exited clients whose destination at exit is to family for permanent tenure | |
| Street Youth Services | Permanent Connections | New enrollments | Project entry date in SYS outreach project Date of contact in HMIS Total contacts not in HMIS | Percentage of contacts whose entry date was during the reporting period. | Need to collect contacts not reported in HMIS. |
| | | Newly engaged | Date of engagement (defined as the date on which an interactive client relationship results in a deliberate client assessment or beginning of a case plan) | Percentage of clients enrolled in outreach who have a date of engagement. | |
| | | Length of time between enrollment and engagement | Project entry date in SYS outreach project Date of engagement | Average time between date of project entry in SYS outreach and date of engagement | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|-----------------------|---------------------------------|--|--|--|--|
| Street Youth Services | | Length of time between engagement and exit to safe and stable housing/ temporary housing | Date of engagement Date of project exit Exit destination is defined as safe and stable housing or temporary housing. | Average time between date of engagement and project exit date for clients who exited to safe and stable destinations or temporary housing | |
| | Stable Housing | Exit to safe and stable housing | Safe and stable destinations include the following destinations at exit: - Foster care home or group care home - Long term care facility or nursing home - Moved from one HOPWA funded project to HOPWA PH - Moved from one HOPWA funded project to HOPWA TH - Owned by client with or without a subsidy - Permanent housing - Psychiatric hospital or other psychiatric facility - Rental by client with or without a subsidy - Residential project or halfway house - Safe Haven - Staying or living with friends or family for a permanent tenure - Substance abuse treatment facility or detox center - Transitional housing project. - Hospital or other residential non-psychiatric medical facility | Percentage of exited clients enrolled whose destination at exit is defined as safe and stable housing. Disaggregate data by youth-specific exits: foster care or group home, staying or living with friends for permanent tenure; staying of living with family for permanent tenure, transitional housing, substance abuse treatment facility. | |
| | | Exit to temporary housing | Destination at exit is to emergency shelter or staying or living with family or friends for temporary tenure | Percentage of clients enrolled whose destination at exit is to emergency shelter or staying or living with family or friends for temporary tenure. | Cannot track exits to HOPE/CRC programs without personally identifying information |
| | Family Reconciliation | Family Reconciliation | Destination at exit is to family for permanent tenure | Percentage of exited clients whose destination at exit is to family for permanent tenure | |
| | Education | School attendance | School status at entry is dropped out, suspended, or expelled. School status at exit is attending school regularly or irregularly | Percentage of clients whose school status at entry was dropped out, suspended, or expelled, whose status at exit is attending school regularly or irregularly. | Not currently required for SYS projects |
| | | School achievement | School status at entry is attending school regularly or irregularly, dropped out, suspended, or expelled. School status at exit is- Graduated from high school or obtained GED | Percentage of clients whose school status at entry was attending school regularly or irregularly, dropped out, suspended, or expelled, whose status at exit is graduated HS or obtained GED | Not currently required for SYS projects |
| | Social and Emotional Well-Being | Healthcare | Health insurance status at entry is not covered Health insurance status at exit is covered | Percentage of clients not covered by health insurance at entry who are covered at exit. | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|-----------------------|---------------|---|---|---|------------------|
| Street Youth Services | | Physical health | Physical disability at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Chronic health issue at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Chronic health issue at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a physical disability at entry who are receiving treatment at exit / percentage of | |
| | | Developmental Health | Developmental disability at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Developmental disability at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a developmental disability at entry who are receiving services/treatment at exit / percentage of clients whose status at exit is diagnosed with a physical disability and are receiving services/ treatment. | |
| | | Mental health | Mental health problem at entry is recorded as yes or no and currently receiving services/treatment is recorded as no. Mental health problem at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with a mental health problem at entry who are receiving treatment at exit / percentage of clients whose status at exit is diagnosed with a mental health problem and are receiving treatment. | |
| | | Substance abuse | Substance abuse at entry recorded as alcohol abuse, drug abuse, or both alcohol and drug abuse or no and currently receiving services/treatment is recorded as no. Substance abuse at exit is recorded as yes and currently receiving services/treatment is recorded as yes. | Percentage of clients with substance abuse at entry who are receiving treatment at exit / percentage of clients whose status at exit is diagnosed with substance abuse and are receiving treatment. | |
| | All | Client survey to measure program commitment to youth-centered programming | Not an HMIS data element. | Total score based on responses from program participants to questions ranging on a scale of 1 to 5 points each. | |
| Young Adult Shelter | n/a | Reduce unknown exits | Destination at exit is unknown | Percentage of exits that are to an unknown destination | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|---------------------|----------------|---|--|--|------------------|
| Young Adult Shelter | Stable Housing | Exits to safe and stable housing | Safe and stable destinations include the following destinations at exit: <ul style="list-style-type: none"> - Foster care home or group care home - Long term care facility or nursing home - Moved from one HOPWA funded project to HOPWA PH - Moved from one HOPWA funded project to HOPWA TH - Owned by client with or without a subsidy - Permanent housing - Psychiatric hospital or other psychiatric facility - Rental by client with or without a subsidy - Residential project or halfway house - Safe Haven - Staying or living with friends or family for a permanent tenure - Substance abuse treatment facility or detox center - Transitional housing project. - Hospital or other residential non-psychiatric medical facility | Percentage of exited clients whose destination at exit is defined as safe and stable housing. | |
| | | Length of stay | Date of project entry Date of project exit | Average length of time between date of project entry and date of project exit. Dissaggregate data by exit destination, both safe and stable exits and other exits. For night by night shelter - measurement is the number of nights youth stayed within reporting period, can be non-continuous. | |
| | All | Client survey to measure program commitment to youth-centered programming | Not an HMIS data element. | Total score based on responses from program participants to questions ranging on a scale of 1 to 5 points each. | |

| Program | Priority Area | Outcomes | HMIS data elements | Data measurement | Data feasibility |
|--|----------------|---|---|--|------------------|
| Independent Youth Housing Program Young Adult Housing Program | Stable Housing | Exits to stable housing with or without a subsidy | Safe and stable destinations include the following destinations at exit: - Foster care home or group care home - Long term care facility or nursing home - Moved from one HOPWA funded project to HOPWA PH - Moved from one HOPWA funded project to HOPWA TH - Owned by client with or without a subsidy - Permanent housing - Psychiatric hospital or other psychiatric facility - Rental by client with or without a subsidy - Residential project or halfway house - Safe Haven - Staying or living with friends or family for a permanent tenure - Substance abuse treatment facility or detox center - Hospital or other residential non-psychiatric medical facility | Percentage of exited clients whose destination at exit is defined as safe and stable housing. | |
| | | Exits to an unsubsidized stable housing situation | Exit destinations include: - Owned by client without subsidy - Rented by client without subsidy - Staying or living with friends or family for a permanent tenure | Percentage of exited clients whose destination at exit is any destination defined as safe and stable housing. Dissaggregate data by income source | |
| | | Returns to homelessness within 6 months and 12 months | Exit destination is any destination defined as subsidized or unsubsidized housing. Project entry with a date sometime in the prior 12 month period for the following projects: - Street Outreach - Emergency Shelter - Transitional Housing - Safe Haven - Permanent Housing | Percentage of returns to defined project types within 6 or 12 months of exiting to a safe and stable destination. | |
| | All | Number of youth with increased self-sufficiency | Develop an overall score based on all self-sufficiency matrix factors. | Disaggregate data by factor, ie health, income, education, etc. | |
| | | Client survey to measure program commitment to youth-centered programming | Not an HMIS data element. | Total score based on responses from program participants to questions ranging on a scale of 1 to 5 points each. | |

Grantees will be given an opportunity to supplement the data with a narrative to give their perspective on the data (Similar to what RHY uses on a bi-annual basis for this purpose)