Department of Commerce

Homeless Management Information System (HMIS)
Who to Contact for HMIS Technical Assistance (TA)

• Help Desk
- Data entry technical support
- Logins, Password resets, Security Certificates installs
- Household management, Client or Program record modifications or deletions
- Minor System Errors

Alicia Osborne
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(360) 725-2918

• Train
- HMIS Trainings, new user requirements, guidance materials, system access questions and requirements
- Training Catalog & Registration
- HMIS webpage issues & other publication questions

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(360) 725.2984

• Report
- APR, CHG, IYHP, PATH, RHY, SSVF, .CSV and other reports
- Custom Ad Hoc Reports
- Data Quality Monitoring
- Agency or Program Set Up

Jennifer Garrett
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• Manage
- Data Standards Compliance
- Advanced System Errors
- Data Security Concerns
- Data Sharing & Set Up
- Data Integration, Mirgration, and Exports

Talia Scott
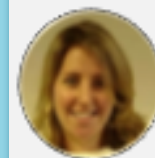Talia.Scott@commerce.wa.gov
(360) 725-2989

No wrong front door for HMIS technical support! Email or Call.

Homeless Management Information System Technical Assistance

HMIS TA
Helping you so you can help others.

Mary Schwartz
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