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About Commerce
Commerce is the lead state agency charged with growing and improving jobs in Washington State by championing thriving communities, a prosperous economy, and sustainable infrastructure. For more information, visit www.commerce.wa.gov.

For more information on locating or expanding a business in Washington, visit www.choosewashington.com.
Overview

The Department of Commerce is an agency with diverse responsibilities that have expanded and contracted over the past 25 years to meet the needs and priorities of state government and the people it serves. Beginning with a merger of the community development and trade departments in the late 1980s, and continuing with name changes, realignments, and the addition and removal of other statewide programs, Commerce has developed broad programmatic expertise in supporting businesses, communities, and local governments. Commerce is nothing if not flexible, responsive, and efficient.

This diversity of programs means Commerce plays a unique role in Governor Inslee’s performance management initiative *Results Washington*. This systematic approach to management uses specific goals, values, and missions to frame outcomes and develop measures to evaluate progress. Creating and supporting a culture of continuous improvement is central to *Results Washington* and to Commerce.

**Results Washington Goals**
1. World Class Education
2. Prosperous Economy
3. Sustainable Energy and a Clean Environment
4. Healthy and Safe Communities
5. Efficient, Effective, and Accountable Government

Commerce programs directly affect all goal areas except World Class Education. Commerce subject matter and management experts have helped develop objectives and evaluation metrics for each of the other areas. In particular, Commerce Director Brian Bonlender co-leads the development and implementation of the Governor’s second goal area, Prosperous Economy.
Who We Are, What We Do

Commerce’s diverse responsibilities – the department administers more than 100 distinct programs – require providing a variety of services to a broad group of customers, which can be segregated into three main categories:

- Businesses
- Local governments
- Communities

Services include direct and indirect funding, technical assistance, and planning and policy assistance, all of which have a far-reaching impact on Washington businesses, local governments and communities. Commerce distributes funding through more than 6,000 grants, loans, or contracts each year. More than 300 employees in the main office in Olympia and satellite offices in Spokane and Seattle deliver Commerce services.

Commerce’s diverse programs and responsibilities also create an array of stakeholders who have a financial, policy, operational, or combination of interests. Examples of Commerce stakeholders include:

- Washington State Association of Counties
- Association of Washington Cities
- Association of Washington Businesses
- Washington State Community Action Partnership
- Public and investor-owned utilities
- Building Industry of Washington
- Washington Association of Prosecuting Attorneys

One of Director Bonlender’s first steps in early 2013 was to reorganize the department to better align Commerce with its priority activities – including achieving the Governor’s goal of a Prosperous Economy. These changes included the creation of a new Office of External Relations, expanded management responsibilities for the Deputy Director, and the development of a sector-based approach to economic development and job creation. The new sector leads plan and implement strategies to enhance the state’s economic status in the following industry sectors.

- Aerospace
- Agriculture
- Clean Technology
- Information and Communication Technology
- Life Sciences, Global Health
- Maritime
- Military & Defense
Commerce Funding

For the 2013-15 biennium, the Commerce total operating and capital budget is about $2.0 billion with 295.4 FTEs.

The department’s budget is comprised of a variety of funding sources including state general funds, dedicated funds, federal resources, interagency agreements and capital funds. About 24 percent of the operating budget (6.2 percent of the combined budget) is General Fund – State.

Commerce’s work touches the lives of all citizens, though our resources are primarily delivered through local governments, businesses and non-profit organizations that provide direct services in communities across the state. About 96 percent of our FY13-15 budget is pass-through.

Capital funds represent about 74 percent of the department’s resources and fund infrastructure and housing projects throughout the state.

A more detailed description of Commerce’s budget follows in this Resource Book.
Challenges and Opportunities

INCREASED DEMAND FOR SERVICES, DECREASED FUNDING
For Commerce and state government in general, the recent recession resulted in increased demand for services – particularly those affecting low-income residents of communities statewide – combined with decreases in state funding for programs and administration. Although Washington is recovering from the lingering recession, state resources lag behind the economic growth, and individuals and communities still suffer from elimination or reduction of Commerce programs.

A strong recovery is characterized by job growth, which is a major priority of the Governor. Commerce’s depth of experience and entrepreneurial culture has enabled the agency to maintain assistance for new and expanding businesses in the state. However, insufficient resources limit reaching full potential for job creation.

INTERNAL CAPACITY
Commerce’s internal capacity is related to the increased demand for services and decreased funding. Commerce has responded to the current budget environment through administrative consolidation and efficiency improvements, development of leveraged partnerships, and consolidation and expansion of staff duties. When those efforts are not sufficient, direct cuts to programs and personnel are the remaining options. Commerce makes every effort to minimize program cuts, and further budget reduction will stress program administration infrastructure.

Since Commerce is largely a “pass-through” agency, its programs are also affected by fluctuations in federal funding. The downward trend in federal funding, particularly since the expiration of the 2009 American Recovery and Reinvestment Act, exacerbates Commerce’s ability to provide the services that businesses, local governments, and communities need to grow and prosper.
How Commerce is Improving Performance

LEAN
Commerce introduced Lean management principles into its work culture in the mid-2000s and has realized the performance benefits ever since. When Governor Inslee incorporated Lean principles into Results Washington, Commerce was ready to apply Lean thinking and tools, report regularly on progress on the Governor’s five goal areas, and make improvements to deliver results for the citizens of Washington.

Lean principles help Washington State:
- Create a culture that encourages respect, creativity and innovative problem solving.
- Continuously improve and eliminate waste from government processes.
- Align efforts across state agencies.
- Deliver results that matter to Washingtonians.

RESULTS COMMERCE
Once the Inslee administration established Results Washington as its performance management system, Commerce quickly took the lead among state agencies in developing a performance structure that directly corresponded to both the Governor’s new system and its goals.

Through a process that involved the entire agency, Commerce developed and is continually expanding and improving Results Commerce based on the following principles:
- Creating a responsive, innovative, and data-driven culture of continuous improvement.
- Recognizing our talented staff and build on the work of prior accountability and performance activities.
- Communicating effectively and transparently on goals, measures, and progress toward meeting customer expectations.
- Deepening our focus, understanding, and commitment to the citizens of Washington State.
- Creating shared understanding of agency performance for better allocating support to areas in need of process improvements.
- Strategically applying Lean thinking, tools, and techniques for making continuous improvements and delivering more value for Washingtonians.

The Results Commerce goals are an expression of the mission and purpose of the agency.
- Entrepreneurial Agency Culture
Commerce will encourage and develop staff to be subject-matter experts and leaders in state government – creating a culture that takes data-driven, measured risks, and advances innovative and creative solutions that maximize taxpayer dollars and improve efficiencies for the agency and partners.
- Conscientious Stewardship
Commerce will show great care, attention, and industriousness in the responsible planning and management of valuable taxpayer resources.
• **Strong Partnerships**
  Commerce will meet or exceed expectations of our stakeholders, partners, and citizens by advancing clear, timely, and effective communications and services. We will inform and empower them to be agents for change – helping identify and remove road-blocks to success, and achieve goals.

• **Reliable and Sustainable Infrastructure**
  Commerce will maximize Washington’s ability to provide affordable, ecologically sound, safe, and sustainable transportation and public infrastructure.

• **Vibrant Communities**
  Commerce will expand opportunities for low- and moderate-income households by advancing policies and programs that enable prosperity and success – as well as empowering local communities to build and maintain the capacity to meet the social, educational, health, economic, and quality of life needs of all residents.

• **Growing Economies**
  Commerce will pursue policies and initiatives to encourage sustainable economic growth that helps support living-wage jobs, builds diversified, cutting-edge businesses, workers and leaders that excel on a local, national and global scale.

*Results Commerce outcomes* align to the goals and are indicators of progress in achieving the goals.

• **Engaged Employees**
  Employees who are proactive, offer ideas for improvement, take initiative, and demonstrate a willingness to work across program lines. Employees who bring his or her “best self” to work, are fully present and enthusiastic about their work, AND take positive action to further Commerce’s reputation and interests.

• **Optimized Operations**
  Optimized operations are cost effective, include innovative approaches, demonstrate Lean attributes, and achieve the planned results.

• **Engaged Stakeholders**
  Stakeholder engagement means implementing an agency-wide strategic approach to identify, map, and analyze our stakeholders, so that we can ensure transparent, fair, and consistent interactions. A stakeholder is anybody who is interested in, can affect, or is affected by our agency, strategies, programs or projects, or has the power to respond, negotiate or change the future of our work.

• **Decreased Carbon Footprint**
  We work with state agencies, utilities, regulatory groups, research institutions, private businesses, and other stakeholders to support and fund: energy conservation, energy efficiency, and renewable energy production in Washington State.
• **Increased Investment in Washington State**
  Commerce stimulates investment in Washington State in two ways. The first is through providing pass-through grants and loans to communities. The second is to assist communities, businesses, and government organizations who wish to invest in Washington State with either private or public money, often with no direct financial investment by Commerce.

• **Equitable Resources for Disadvantaged Areas and Populations**
  The department is responsive to the needs of all populations, and resources are targeted effectively to ensure access by those with the greatest unmet needs.

• **Build and Maintain Local Capacity**
  Develop and sustain the ability of people and communities to meet their social, economic, health, environmental, and safety needs.

• **Healthy Economic Climate**
  Commerce contributes to a healthy economic climate through attracting private and making public investments to create jobs.

To provide better assistance to businesses, local governments and communities, Commerce developed core processes that measure funding, reporting, policy, technology and performance to support and improve outcome achievement. The 13 processes are divided into two categories: operating and supporting.

**Operating Processes**
- Shaping and Driving Policy
- Seeking and Receiving Funding
- Developing and Modifying Programs
- Funding Programs and Projects
- Managing Grants, Loans, and Contracts
- Managing Services
- Closing Out Funding Period

**Supporting Processes**
- Supporting and Developing Our Workforce
- Efficiently Managing Finances
- Leveraging Technology
- Communicating Effectively
- Proactively Managing Risk
- Optimizing Organizational Performance

The core of this management approach is clear direction through goals and outcomes, strategic selection of priorities, and constant performance improvement, so it is essential that progress be measured and that decisions are data-driven. To institutionalize this practice, Commerce conducts quarterly meetings called Quarterly Target Reviews. Each measure is reviewed for its status against the ranges and targets. Potential actions to improve a measure are discussed, as is progress on outcomes.
Strategic Approaches

For 2015-2017 biennium, Commerce is focused on enhancing a culture of continuous improvement, measuring and using data to drive decisions, and being strategic in efforts to improve outcomes for businesses, local governments, and communities. In this plan, key strategic approaches are organized by customer group, which is reflective of Commerce’s customer-oriented style of service delivery. Commerce strategic approaches align with multiple Results Commerce goals; for simplicity, the primary goal is identified.

SUPPORTING AND ASSISTING BUSINESSES – HEALTHY ECONOMIC CLIMATE

Creating new jobs through the expansion and retention of existing businesses and recruitment of new businesses is a top priority for Commerce. Commerce encourages job growth through regulatory streamlining, meeting the needs of businesses and the industry sectors, and expanding the state’s capacity in energy technology. Key strategic approaches for business customers center on improving the state economic environment, investing in industry sector development, and increasing exporting opportunities.

Key Strategic Approaches
- Improve the economic environment
- Develop industry sectors
- Expand exporting opportunities
- Infrastructure

SUPPORTING AND ASSISTING LOCAL GOVERNMENTS – RELIABLE AND SUSTAINABLE INFRASTRUCTURE

The lingering effects of the recent recession negatively influence the maintenance and development of basic community facilities and infrastructure. Land use planning is increasingly important as communities try to improve transportation, and understand and implement policy initiatives. Key strategic approaches for local government customers include enhancing Commerce’s capacity to provide planning and other technical assistance, and increasing investment in local infrastructure construction projects.

Key Strategic Approaches
- Improve local government planning and technical assistance
- Increase investment in public infrastructure

SUPPORTING AND ASSISTING COMMUNITIES – VIBRANT COMMUNITIES

Healthy and safe communities and a healthy economy are interconnected and interdependent – one cannot prosper without the other. The recession resulted in diminished resources for individuals and communities. Communities also face a corresponding rise in demand for services for lower-income and vulnerable citizens.
Strategic approaches for communities include investing in affordable housing and community facilities, increasing the percentage of individuals who leave public assistance due to improved job skills, decreasing homelessness through rapid rehousing, improving community safety, and assisting Tribal communities in developing prosperous economies.

**Key Strategic Approaches**
- Assist development of affordable and emergency housing
- Increase investment in community facilities
- Assist Tribal economic development efforts
- Improve stability and self-sufficiency for low-income individuals and families
- Improve safety through crime prevention and services to victims

**Alignment of Strategic Approaches with Results Washington Goals**

<table>
<thead>
<tr>
<th>COMMERCE STRATEGIC APPROACHES</th>
<th>Results Commerce</th>
<th>Results Washington</th>
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<tbody>
<tr>
<td><strong>Supporting and Assisting Businesses</strong></td>
<td></td>
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<tr>
<td>• Improve the economic environment</td>
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<tr>
<td>• Develop industry sectors</td>
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<tr>
<td>• Expand exporting opportunities and FDI</td>
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<tr>
<td>• Assist Tribal economic development efforts</td>
<td></td>
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<tr>
<td>• Develop industry sectors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Improve local government planning and technical assistance</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Supporting and Assisting Local Governments** | | |
| • Improve local government planning and technical assistance | | |
| • Increase investment in public infrastructure | | |

| **Supporting and Assisting Communities** | | |
| • Assist Tribal economic development efforts | | |
| • Assist in the development of affordable and emergency housing | | |
| • Increase investment in public infrastructure | | |
| • Improve stability and self-sufficiency for low-income individuals and families | | |
| • Improve safety by preventing crime and providing services to victims | | |
Executive Team

Brian Bonlender
Director

Karisa Sherwood
Executive Assistant

Dan McConnon
Deputy Director
COO

Connie Robins
Assistant Director
ASD

Diane Klontz
Assistant Director
CSHD

Vacant
Assistant Director
LGID

Nick Demerice
Assistant Director
ER

Mary Trimarco
Assistant Director
BSD

Vacant
Assistant Director
OEDC

Vacant
Internal Auditor

Penny Thomas
Communications Director

Alex Pietsch
Lead for Sector Development
Commerce Operating Federal Program Summary

**Community Services and Housing Division**
- Justice
  - Violence Against Women Formula Grants
  - Justice Assistance Grants
  - Grants to Encourage Arrest Policies and Enforcement of Protection Orders
  - Victims of Crime Act; and Victim Witness Academy
  - National Institute of Standard Technology
- Health and Human Services
  - Community Services Block Grant
  - Low-Income Home Energy Assistance
- Housing and Urban Development
  - HOME Investment Partnership Program
  - Transitional Housing Operating/Rental
  - Tenant Based Rental Assistance
  - Bonneville Power Administration
  - Emergency Shelter Grants Program
  - Housing Opportunities for Persons with AIDS
  - Lead Hazard Control Grant
  - Supportive Housing Program
  - Continuum Planning Grant
- Energy
  - Weatherization Assistance for Low-Income Persons
  - Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Assistance

**Local Government Infrastructure Division**
- Housing and Urban Development
  - Community Development Block Grants/State’s Program
  - Small Communities Initiative
  - Neighborhood Stabilization Program
- EPA
  - Brownfields Assessment and Cleanup Cooperative Agreements

**Office of Economic Development & Competitiveness**

**Energy and Innovation Division**
- Energy
  - State Energy Program
  - USDOE Master Agreement
  - Sector Lead-Department of Defense
  - Brownfields Assessment and Cleanup Cooperative Agreements

**Business Services Division**
- Small Business Administration
- Small Business Jobs Act

**Administrative Services Division**
- Cost Allocation Indirect Collection
Commerce Operating Budget by Division

2013-15 Total Operating Budget: $522,523,462 | Total FTE: 279.6

Note: The figures used in the charts and tables in this document reflect the 2013-15 Biennial Budget. The Non-appropriated/Allotted amount reflects the current spending plan need which is higher than the Expenditure Authority Schedule.
Commerce Capital Budget by Division

2013-15 Total Capital Budget: $1,487,332,698 | Total FTE: 23.2

- Community Services & Housing Division (15.1 FTE)
- Office of Econ Development & Competitiveness (3.8 FTE)
- Local Government & Infrastructure Division (4.3 FTE)
Commerce Combined Operating & Capital Budgets

2013-15 Total Combined Budgets: $2,009,856,160 | Total FTE: 302.8

- Operating (279.6 FTE) $1,487,332,698
- Capital (23.2 FTE) $522,523,462
Commerce Operating & Capital Budgets by Division

2013-15 Total Combined Budgets: $2,009,856,160

ASD  ER  CSHD  OEDC  LGID

Operating  Capital
Commerce Operating Budget by Fund Source

2013-15 Total Operating Budget: $522,523,462

- General Fund: $267,114,186
- Federal: $126,586,000
- Dedicated: $128,823,276
Commerce Capital Budget by Fund Source

2013-15 Total Capital Budget: $1,487,332,698
Commerce Combined Operating & Capital Budgets by Fund Source

2013-15 Total Combined Budgets: $2,009,856,160

- General Fund State: $921,847,289
- Federal: $694,308,685
- Dedicated/Other: $126,586,000
- Bond Funded: $267,114,186
Commerce Combined Operating & Capital Budgets by Fund Source

2013-15 Total Combined Budgets: $2,009,856,160
## Commerce 2013-15 Operating Budget

### Units by Division and Fund Source

<table>
<thead>
<tr>
<th>Division</th>
<th>GF-S</th>
<th>Federal</th>
<th>Dedicated/Other</th>
<th>Totals</th>
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<tbody>
<tr>
<td><strong>Community Services &amp; Housing Division (CSHD)</strong></td>
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<td>Office of Crime Victims Advocacy</td>
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<td>$267,011,471</td>
<td>$128,925,991</td>
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# Commerce 2013-15 Capital Budget

## Projects by Division and Fund

<table>
<thead>
<tr>
<th>Division and Fund</th>
<th>Reapprop</th>
<th>New Approp</th>
<th>TOTALS</th>
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<tbody>
<tr>
<td><strong>Community Services &amp; Housing Division (CSHD)</strong></td>
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<tr>
<td>Local and Community Projects</td>
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<tr>
<td>Local and Community Projects</td>
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<td>30,000,000</td>
<td>33,225,000</td>
</tr>
<tr>
<td>Housing Assistance, Reinvestment, and Affordability</td>
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Total 2013-15 Capital Budget: 231,112,658,000
Commerce Operating Federal Budget by Division

2013-15 Total Federal Budget: $267,011,471

- Administrative & Services Division: $12,025,420
- Community Services & Housing Division: $34,807,481
- Office of Econ Development & Competitiveness: $3,476,042
- Local Government & Infrastructure Division: $216,702,528

*Includes ARRA stimulus funds $149,000.
Administrative Services Division

By Unit and Program

Director and Deputy Offices
Director’s Office
Director’s Office WEDC
Deputy’s Office

Administrative Services
Administrative Services Division Administration
Accounting and Contracts
Budget
Office Services
Human Resources
Information Services
ASD Project Management
Administrative Services Division
2013-15 Total Operating Budget: $13,294,336 | Total FTE: 51.73

Note: Indirect sources include General Fund-State, Federal, and Other funds.
Community Services and Housing Division

By Unit and Program

Operating Budget

Office of Crime Victims Advocacy (OCVA)
- Victim Witness
- Service Training Officer Program (STOP)
- Grants to Encourage Arrests
- Domestic Violence Legal Advocacy
- Prostitution Prevention/Intervention
- Victim of Crime Act
- Sexual Assault Formula
- Justice Assistance Grant
- Sex Offender Registration & Notification Act (SORNA)
- Financial Fraud & Identity Theft
- State Drug Task Forces
- Prison Rape Elimination Act
- Dispute Resolution Centers
- Project Safe Neighborhoods

Community Economic Opportunities
- Family Prosperity Act
- Community Services Block Grant
- Community Voice Mail
- Long Term Care Ombudsman Program (LTCOP)
- Adult Family Home-LTCOP
- Foreclosure Fairness Act
- Low Income Energy Assistance Program
- Workfirst IAG
- Individual Development Account
- WA New Americans Program
- Retired Senior Volunteer Program
- MSC Legislative Mandate

CSHD Operations
- Community Services & Housing Operations
- WA Homeless & Poverty Policy Alignment
- Affordable Housing Assistance Board

Housing Finance
- Housing Trust Fund (HTF) Loan Repayment
- HTF Resource Allocation & Contract Management
- HTF Asset Management & Compliance
- Admin and Monitoring Fee Activities
- HTF Operations & Maintenance
- MacArthur Foundation Grant
- Mortgage & Rental Assistance Grant
- Farmworker Housing Support
- Washington Families Program
- Tenant Based Rental Assistance (TBRA)
- Home Investment Partnership Program
- Home Commerce Admin

Housing Improvements and Preservation
- Low Income Energy Assistance Program - Weatherization
- Department of Energy AOP Regional
- Department of Energy WX (DOE)
- Bonneville Power Administration
- Lead Base Paint Program
- Lead Hazard Control Program
- Weatherization Match Program
- Manufactured Housing Program
**Housing Assistance**
- Emergency Solutions Grant
- Supportive Housing Program
- Homeless Family Shelters
- Transitional Housing Operating/Rental (THOR)
- Emergency Shelter Homelessness Prevention
- Emergency Shelter Grant Program
- Independent Youth Housing Program
- Homeless Assistance
- Shelter to Housing Pilot Program
- Housing and Essential Needs
- Housing Opportunity for Persons w/Aids
- Reach
- Housing Assistance for Mental Illness

**Community Capital Facilities (CCF) (Operating)**
- Pacific Medical Center
- Developmental Disabilities Council
- Development Disabilities Endowment

**Capital Budget**

**Housing Capital**
- Matchmakers
- Non Taxable Bonds Fund
- Housing Trust Fund
- Taxable Bonds Fund
- HTF General Pool
- Special Projects

**Community Capital Facilities (CCF) (Capital)**
- CCF Admin Capital Program
- CCF Proviso Re-appropriation
- Building for the Arts
- Youth Recreational Facilities
- Local and Community Projects
- Energy Efficiency Grants
- Community Development Fund
- Community Schools Program
- Building Communities Fund Program
- Belfair Sewer Improvement
- Longview Regional Treatment Plan
- Pacific Medical Center
- Mental Health Beds
- Projects that Strengthen Youth & Families
- Projects that Strengthen Community & Quality Life
- Jobs Act K-12 Public Schools/Higher Ed
- Jobs & Economic Development
- Sandpoint Building 9
Community Services and Housing Division Operating Program by Unit

2013-15 Total Operating Budget: $402,131,244 | Total FTE: 129.61

Pie chart showing the budget distribution among different units:
- Office of Crime Victims Advocacy (OCVA)
- Community Economic Opportunities
- Community Services & Housing Operations
- Criminal Justice
- Housing Finance
- Housing Improvements & Preservation
- Housing Assistance
- Community Capital Facilities
Community Services and Housing Division Operating Program by Fund Source

2013-15 Total Operating Budget: $402,131,244

- GFS
- Federal
- Private Local
- Lead Paint Account
- Individual Development Account
- Home Security Fund Account
- Affordable Housing for All
- Financial Fraud & ID Theft Crimes
- Low Income Weatherization
- Transitional Housing Operating & Rent
- Foreclosure Fairness Account
- Shelter to Housing Project
- Mobile Home Park Relocation Account
- Community/Economic Development Fee
- Washington Housing Trust Account
Community Services and Housing Division
Capital by Program
2013-15 Total Capital Budget: $381,067,546 | Total FTE: 15.07

*Please see next page for Capital Housing Assistance breakout.*
Community Services and Housing Division

Housing Assistance Program

2013-15 Total Capital Housing Assistance Budget: $156,786,095

- **Housing Assistance, Weatherization**
  - $31,007,004

- **Housing for Low-Income Households**
  - $2,982,000

- **Housing for Families With Children**
  - $7,750,000

- **Housing for Seniors & People with Physical**
  - $9,021,600

- **Housing for People at Risk of Homelessness**
  - $4,500,000

- **Housing for People with Developmental**
  - $11,942,209

- **Housing for People with Chronic Mental**
  - $33,154,540

- **Housing for the Homeless**
  - $10,000,000

- **Housing for Farmworkers**
  - $26,000,804

- **Housing for Homeless Veterans**
  - $31,007,004

- **Housing Preservation**
  - $6,997,296
Community Services and Housing Division
Capital by Fund
2013-15 Total Capital Budget: $386,317,546
Affordable Housing Needs Study

Leading a new effort to research and forecast affordable housing needs in our state

Services
The Washington State Affordable Housing Advisory Board is leading a new effort to research and forecast affordable housing needs in our state. This will be the first analysis of affordable housing and future needs in over a decade. It will include:

- Analysis of demographic trends.
- Supply analysis, including an inventory of all publicly funded housing in our state.
- Analysis of risk of public housing conversion to market-rate housing.
- Homeownership data including financing trends, mortgage rates, and foreclosure.
- An estimate of affordable housing needs over the next five years.

Strategic Goal
Provide the foundation for regularly updated information on the housing needs of Washington residents.

Results and Achievements
Funding for this effort includes a broad spectrum of private and public organizations that plan to use the data resulting from this research:

- The Bill & Melinda Gates Foundation
- The Association of Washington Housing Authorities
- Washington REALTORS®
- Master Builders Association of Pierce County
- Building Industry Association of Washington
- Olympia Master Builders
- Seattle King County Association of REALTORS®
- Tacoma Pierce County Association of REALTORS®
- Washington State Housing Finance Commission
- Washington State Department of Commerce

Fast Facts
Research will focus on households with incomes below 120 percent of area median income.

The study will include families, seniors, persons with disabilities, and victims of domestic violence.

A mix of public and private resources are funding this effort.

The study will be available in 2015.

Agency Representative
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Management Analyst
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Asset Building

*Increasing financial independence of low and moderate income families.*

**Services**
The Asset Building program partners with private, public and nonprofit organizations to provide bi-annual grants to 15 local Asset Building Coalitions to:

- Promote the Earned Income Tax Credit along with free tax filing assistance.
- Provide financial education, marketing, training, and coordination.
- Work with local financial institutions to lower the costs of services and improve bank account and savings rates.
- Develop microenterprise programs.
- Assist with homeownership and prevent foreclosure.

**Fast Facts**
Asset building services are varied around the state to provide flexibility to meet local needs.

**Strategic Goal**
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

**Results and Achievements**
In 2012, local Asset Building Coalitions:

- Helped Washington residents claim more than $916 million in federal Earned Income Tax Credits.
- Helped prepare more than 65,112 tax returns for free at 251 sites across the state.
- Helped residents establish checking accounts and save money on check-cashing and pay-day lending fees through local “Bank On” programs.

**Statutory Authority**
RCW 43.31.450 through 43.31.485
Child Care Facility Fund

Increasing the availability and quality of state-licensed child care centers through loans and grants

Services

The Child Care Facility Fund provides:

- Technical assistance to potential applicants.
- Financial resources to licensed and soon-to-be-licensed applicants.
- Coordinate application review and award approval.
- Maintain a loan portfolio currently capitalized at $1.4 million.

Strategic Goal

Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families.

Results and Achievements

Since the Child Care Facility program began making awards in 1990, the program has:

- Awarded $2.5 million in grants and $3 million in loans to 136 non-profit and for-profit individuals and organizations.
- Helped leverage more than $33.5 million in additional project investment.
- Helped create more than 800 jobs at 106 childcare facilities.
- Helped create and support more than 9,000 state licensed childcare slots.
- Passed through $1.5 million to five community-based organizations for micro-loans to childcare providers.

Fast Facts

The Department of Early Learning is not providing funds for grants in SFY 2015.

The Child Care Facility Fund program began in 1990 with a $1 million appropriation from the Washington State Employment Security Department to capitalize a revolving loan fund.

Funds are classified as federal in nature (originally collected by Employment Security as fines under U.S. Department of Labor regulations)

Grant funds, when available, come through an interagency agreement with the Department of Early Learning; the origin of the funds is the federal Child Care and Development Fund.

Statutory Authority

RCW 43.31.502 (Child Care Facility Revolving Fund) through RCW 43.31.514 (Child Care Facility Fund Committee)
Commerce WorkFirst

Community Jobs, Job Connection/Career Jump, Career Development, and Community Works

Building skills to overcome barriers to employment for Temporary Aid for Needy Families recipients

Services

Commerce WorkFirst serve Temporary Aid for Needy Families (TANF) recipients who have little significant work history and numerous barriers to employment. These transitional jobs programs combine real work with skill development, supportive services, and case management.

- Contracts with 21 local community organizations to provide services to participants.
- Program length for each participant varies from three to twelve months.
- Community Jobs prepares participants for employment by combining issue resolution with work-based learning.
- Job Connection/Career Jump combines job readiness and job hunting activities with work experience.
- Career Development provides participants with career field work experience while enrolled in an education pathway.
- Community Works helps participants build references, networking connections, and job skills.

Strategic Goal

Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements

- More than 43,204 participants have been served through local community organizations.
- In FY 2013, 58 percent of participants became employed.
- In FY 2014, the average wage for participants who gained permanent employment was more than $1.40 over the state minimum wage.

Statutory Authority

RCW 74.08A, Washington WorkFirst Temporary Assistance for Needy Families

Fast Facts

Commerce WorkFirst contracts are performance-based, using pay points.

The program collaborates with the Department of Social and Health Services, Employment Security Department, and the State Board for Community and Technical Colleges.

Agency Representative

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Community Capital Facilities

Providing competitive matching grants to community-based nonprofit organizations to acquire, develop, or renovate their facilities

Services
The Community Capital Facilities program:

- Administers 41 grants to nonprofit organizations totaling $20 million in three competitive programs: Building for the Arts, Youth Recreational Facilities, and Building Communities Fund.
- Administers 99 direct capital appropriations to local governments and nonprofits totaling over $86 million.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington's families, workers and employers.

Results and Achievements
- Since inception in 1991, Building for the Arts has provided more than $81 million for 201 arts-related projects throughout the state.
- In the past 10 years, Youth Recreational Facilities has funded 60 projects totaling $28 million.
- The Building Communities Fund has awarded $46 million to 60 projects since 2009.

Fast Facts
Community Capital Facilities provides a systematic way for the Legislature to fund capital projects throughout the state.

Building Communities Fund (which replaced the Community Services Facilities Program) provides matching grants for social services facilities.

Building for the Arts provides matching grants for arts-related facilities.

Youth Recreational Facilities provides matching grants for youth recreational facilities.

Commerce utilizes the services of three separate advisory committees to review application proposals.

Statutory Authority
RCW 43.63A.125 – Building Communities Fund
RCW 43.63A.750 – Building for the Arts
RCW 43.63A.135 – Youth Recreational Facilities

Agency Representative
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Community Services Block Grant

A comprehensive funding source to help local communities combat poverty

Services
The Community Services Block Grant program (CSBG) provides funding, technical assistance, and support to the Washington State Community Action Partnership and 30 local Community Action Agencies to provide:

- Local housing
- Energy assistance
- Employment
- Asset development
- Emergency food, shelter, nutrition, and health care assistance

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- In 2013, the Community Services Block Grant network served 935,411 low-income individuals in 240,526 households.
- Among those served, vulnerable populations included 179,939 children and 76,518 seniors.

Statutory Authority
RCW 43.63A.105, Designation of Local Community Action and Community Service Agencies
RCW 43.63A.115, Community Action Agency Network Delivery of Anti-poverty Programs

Fast Facts
More than $53 has been leveraged for each $1 of block grant funding.

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Consolidated Homeless Grant
Reducing homelessness in Washington State

Services
The Consolidated Homeless Grant provides funding to local governments and homeless housing service providers to help individuals and families experiencing homelessness or who are at risk of becoming homeless with:

- Time-limited rent assistance.
- Temporary emergency housing.
- Services connected to housing stability.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employer

Results and Achievements
In 2013 local providers have helped:

- 26 percent of participating households move from “unsheltered” to “housed”.
- 45 percent of participating households exit to unsubsidized stable housing.
- 57 percent of participating households exit to any stable housing.
- 44 percent of participating households exit with earned income.
- 13 percent of households exit with increased income.

Fast Facts
Consolidated Homeless Grant base funds are matched dollar for dollar by local funds.

There are three programs within the Consolidated Homeless Grant:
- Ending Family Homelessness
- Housing and Essential Needs
- Standard CHG Assistance

Agency Representative
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Statutory Authority
RCW 43.185C Homeless Housing and Assistance
Continuum of Care

Helping Washington’s 33 smallest counties apply for and secure federal homeless assistance grants

Services
The Department of Commerce provides technical assistance to 47 Continuum of Care program grant holders and individual county governments to meet federal Department of Housing and Urban Development (HUD) requirements and submit the annual application for homeless assistance grants funding. This technical assistance includes:

• Assisting local homeless service providers with the preparation of their annual project applications to HUD.
• Completing the general application for the Washington Balance of State Continuum of Care.
• Performing the annual point-in-time count and homeless housing inventory count.
• Using data from homeless management information systems to measure performance and progress.
• Coordinating with the Continuum of Care on funding priorities and best practices to reduce homelessness.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
• The 2012 application ranked third nationally among all Continuums of Care.
• Washington Balance of State Continuum of Care received $5 million in 2013 for a total of 47 projects spread throughout the 33 smallest counties.
• The 47 projects from February 2013 through January 2014 served 1,992 households.

Statutory Authority
The McKinney-Vento Homeless Assistance Act as amended by 5.896 HEARTH Act of 2009

Fast Facts
Of the 47 projects awarded funding from HUD, 15 projects are transitional housing, 26 are permanent supportive housing, and seven are for supportive services only.

Eligible program activities include rental assistance, case management, project operations and capital expenditures.

HUD awarded a total of $1.7 billion nationally in the 2013 competition.

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Crime Victims Service Center Program
Supporting and advocating for victims of crime

Services
The Crime Victims Service Center program provides:
- Grant management for crime victim service providers.
- Technical assistance and support for crime victim service providers.
- Oversight of regional crime victim service center model to ensure services are available to crime victims throughout the state.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- In 2014, the Crime Victims Service Center Program awarded 48 grants to local agencies within the 13 regional crime victim service center areas.
- The number of crime victims assisted has increased from 2,605 victims in 2006 to 5,889 in 2013.
- Regional crime victim service centers responded to 6,755 hotline calls last year.

Statutory Authority

Fast Facts
Crime victim service centers provide services to victims of assault, burglary, trafficking, child abuse, drunk and drugged driving, homicide, identity theft, kidnapping, and property crimes.

In 1984, Victims of Crime Act (VOCA) established the Crime Victim Fund in the U.S. Treasury and authorized the fund to receive money from fines and penalties levied against criminals convicted of crimes in federal courts.

Agency Representative
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Developmental Disabilities Council
Helping people with intellectual and development disabilities live productive and integrated lives

Services
The Developmental Disabilities Council (DDC) engages in advocacy, systemic change and capacity building to help people with intellectual and developmental disabilities and their families live productive and integrated lives in their communities.

- The DDC develops and implements a state plan to address the needs of the estimated 108,000 people in Washington State with intellectual and developmental disabilities.
- Awards grants to nonprofit, community organizations and government agencies to conduct projects in leadership development, self-determination and advocacy.
- Works to improve policies in the areas of housing, education, transportation, recreation and more to make communities inclusive and welcoming.
- Provides training and leadership development opportunities for individuals with intellectual and developmental disabilities, family members, guardians, providers, and other allies.
- Provides information and news about support services and other public benefits through the Informing Families Building Trust newsletter and blog.
- Mentors and supports individuals, family members and guardians moving from institution settings to home and community settings and conducts quality assurance surveys to assure their ongoing well-being.

Strategic Goal
The DDC’s goal is to engage in advocacy, capacity building and system change activities that contribute to a coordinated, comprehensive, consumer and family-centered system of services to support and enable individuals with developmental disabilities.

Results and Achievements
Results are reported federally and published in an annual performance report. The report is available on the DDC’s website at www.ddc.wa.gov by calling 1.800.634.4473

Statutory Authority
Public Law 106.402 Executive Order 96-06

Fast Facts
The DDC’s designated state agency is the Department of Commerce. The council’s 27 members are appointed by the Governor.

With support and services, people with developmental disabilities can fully participate in all aspects of life, school, recreation and community service.

Disability is a natural part of human existence and does not limit one’s rights or participation in life.

40,000 have applied for services from the DDA. Currently there are over 14,000 individuals who have been determined eligible for services, but are not receiving services due to inadequate funding. The DDC is working to increase the number of individuals receiving needed services.

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Developmental Disabilities Endowment Trust Fund

Providing opportunities for individuals with intellectual or developmental disabilities to plan and save for the future

Services
The Developmental Disabilities Endowment Trust Fund:
- Provides outreach, enrollment, and account management and disbursement services for each individual who has an account through the Life Opportunity Trust.
- Provides information and referral to prospective and active participants to assure participation does not jeopardize entitlements to government services such as Supplemental Security Income and Medicaid.

Strategic Goal
Increase the number of new trust accounts that are opened each year through outreach and community education efforts.

Results and Achievements
- There are 2,035 active accounts enrolled in both Third Party Individual Trust Accounts and Self Settled Individual Trust Accounts, and an additional 137 accounts were opened and are now closed.
- The trust accounts have contributed/earned $45.7 million since the program began.
- Since 2010, more than $1 million annually has been distributed to beneficiaries to purchase goods or services in their local communities.
- Trust Fund investment portfolios, managed by the Washington State Investment Board, are meeting the objectives established by the Trust Fund Governing Board.

Statutory Authority
RCW 43.330.430: Developmental Disabilities Endowment Trust Fund

Fast Facts
In 1999, the Legislature gave the Life Opportunity Trust Fund $5 million to provide incentive matches to encourage individuals and families to plan for the future and save. While the capacity to match contributions has reached its maximum, the program still matches some program fees.

Investment income has averaged 5 percent annually since the fund was created in July 2002.

To be an eligible beneficiary, individuals must live in Washington State, be eligible for services from the Division of Developmental Disabilities, and be under the age of 65.

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Dispute Resolution
An alternative to resolution of common disputes without resorting to civil court mediation

Services
The Dispute Resolution program provides $485,000 annually as a grant to the fiscal agent of Dispute Resolution Washington to increase the following services beyond the service level supportable with local funding.
- Training and background knowledge on specialty issues
- Pre-divorce child custody mediation
- Small claims mediation
- Neighborhood association and covenant violations mediation
- Youth peer conflict mediation
- Landlord-tenant mediation
- Elder care mediation
- Workplace issues mediation

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In the FY2014 dispute resolution centers:
- Served more than 123,325 people.
- Generated 91,697 volunteer hours, supporting 5,862 cases with a resolution rate of 68.9%.
- More than 10,000 persons attended conflict resolution skill building training during 2014.
- Saved $1,314,000 in court costs during 2014.

Statutory Authority
RCW 43.330.130 Services to poor and disadvantaged persons — Preschool children — Substance abuse — Family services — Fire protection and emergency management.

Fast Facts
Each dollar of State General Fund program expenditure generates savings of $2.71 in court costs.

Local courts frequently mandate civil dispute mediated before accepting petitions for civil hearings.

Agency Representative
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Domestic Violence Legal Advocacy

Providing community-based services for domestic violence victims in both the civil and criminal justice systems

Services
The Domestic Violence Legal Advocacy program provides $1.18 million in state grants to community-based victim service agencies to:

- Support at least 20 hours per week of legal advocacy for victims of domestic violence.
- Provide for emergency needs such as food, clothing, hotel and transportation vouchers on limited basis.
- Train, support and provide technical assistance to legal advocates across the state.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- In SFY 14, grants supported legal advocacy services to 4,776 victims of domestic violence and their children.
- Grants support a half-time advocate at 48 community-based domestic violence programs.

Statutory Authority
Chapter 329, Laws of 2008, ESHB 2687 (Sec. 125 (3))

Fast Facts
Victims of domestic violence are more than four times more likely to be murdered than the general population.


Legal advocacy services increase safety options for Washington families.

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Emergency Solutions Grant

Providing homelessness prevention assistance to households who would otherwise become homeless, and assistance to rapidly re-house persons who are currently homeless

Services
The Emergency Solutions Grant program provides $2 million in grants to local county governments to:

- Help people who are homeless with rental and utility costs to obtain and remain in housing.
- Help people who are homeless with a safe, temporary place to stay until permanent housing can be found.
- Help people who are on the brink of homelessness with rental and utility costs to stay in their housing.
- Connect people who are homeless or at-risk of homelessness with community resources and employment services.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- Local organizations served 3180 people in 2013.
- In 2013, Eighty-nine percent of all households who exited the program exited to permanent and stable housing.

Statutory Authority

Fast Facts
County governments often partner with local nonprofit organizations to deliver the services.

In FY2013, $1.9 million was allotted for re-housing, prevention and emergency shelter services statewide.

In FY2014, $2.3 million is allotted for re-housing, prevention and emergency shelter services statewide.

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Ending Family Homelessness

Ending homelessness for all families with children

Services
The Ending Family Homelessness program provides funding to local governments and homeless housing service providers to help Temporary Assistance for Needy Families (TANF) households experiencing homelessness or who are at risk of becoming homeless with:

- Time-limited rent assistance.
- Services connected to housing stability.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In FY2013 local providers have helped:

- 42 percent of participating households move from “unsheltered” to “housed”.
- 49 percent of participating households to exit to unsubsidized stable housing.
- 83 percent of participating households exit to any stable housing.
- 82 percent of participating households exit with earned income.
- 30 percent of households exit with increased income.

Fast Facts
Housing providers actively partner with clients, WorkFirst Program Specialists and employment specialists to move families toward self-sufficiency.

- Rapid rehousing reduces the length of time people experience homelessness.
- Rapid rehousing is a cost-effective strategy that helps families exit homelessness and maintain permanent housing.

Statutory Authority
RCW 43.185C Homeless Housing And Assistance

Agency Representative
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Reducing energy costs at local government, public education, and state agency facilities while helping create jobs

Services

- Collaborate with the Departments of Enterprise Services and Washington State University – Energy Programs.
- Create and implement an expanded energy efficiency and new solar grant program.
- Provide approximately $25 million in energy efficiency and solar grants to local governments, higher education facilities, and state agencies.

Strategic Goal

Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements

- Since its inception in 2010, the Energy Efficiency program has or will help fund more than 1,675 jobs throughout Washington.
- The program has provided more than $92 million to 205 energy-saving projects in K-12 schools, higher educational facilities, local governments and state agencies.

Fast Facts

- At least 10 percent of funds are set aside for small cities and towns (populations of less than 5,000).
- At least $5 million is set aside for solar projects that involve the purchase and installation of Washington-manufactured solar equipment.

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Statutory Authority
Engrossed Substitute Senate Bill 5035, Laws of 2013, Chapter 19, Section 1075
Farmworker Housing Program
Ensuring the availability of safe, decent and affordable housing for the state’s agricultural workforce

Services
The Farmworker Housing program provides grants and loans to nonprofits and local governments for the development and operation of community-based housing for farmworkers, including:

- Capital investments in permanent (year-round) housing.
- Capital and operating investments in seasonally occupied housing.
- Emergency assistance for homeless migrant workers.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
Since 1999, the Farmworker Housing program has invested $126 million, resulting in:

- More than 1,600 units of year-round housing.
- More than 9,500 seasonal beds for migrant farmworkers.

Fast Facts
Farmworker Housing program activities are funded through state capital appropriations to the Housing Trust Fund, and operating funds are generated through the repayment of Housing Trust Fund loans.

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Statutory Authority
RCW 43.185 Housing Assistance Program
RCW 43.185A Affordable Housing Program
Financial Fraud and Identity Theft
Collaborating to identify, investigate, and prosecute financial fraud and identity theft crimes

Services
The Financial Fraud and Identity Theft program provides revenue derived from Uniform Commercial Code filings to two task forces serving King, Pierce and Spokane counties. The mission of the task forces is:

- Detection, investigation and prosecution of financial fraud and identity theft.
- Concentration on high-impact offenders and complex financial fraud/identity theft involving multiple offenders.
- Training of law enforcement, and financial institution investigators and prosecutors.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
During SFY 2014, the task forces:

- Conducted 493 investigations.
- Arrested 571 individuals on 1,560 offenses and convicted 401 of those individuals.
- Averaged a 70 percent conviction rate.
- Provided training to more than 300 individuals involved in detection, investigation and prosecution of financial crimes.

Fast Facts
Task force members include federal, state, county, and local law enforcement representatives as well as financial industry investigators dedicated to addressing financial fraud impacts on the private sector.

The program is funded by a surcharge on Uniform Commercial Code filings collected in the previous state fiscal year. The amount varies, but expectations are for $295,000 to $360,000 per year.

The program is scheduled to expire July 1, 2015.

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Statutory Authority
RCW 43.330.300: Financial Fraud and Identity Theft Crimes Investigation and Prosecution Program
Foreclosure Fairness Act
Reducing foreclosures on owner-occupied residential properties in Washington State

Services
- The Foreclosure Fairness Program addresses the rise in foreclosures by improving communication between lenders and homeowners to avoid foreclosure whenever possible.
- The program provides homeowners counseling and mediation by a neutral third party to seek alternatives to foreclosure.
- Foreclosure Fairness Program funds provide:
  - Free foreclosure counseling by trained housing counselors.
  - Free legal assistance to low-income homeowners.
  - Training and support for foreclosure mediators.
  - Pre-purchase and post-purchase homeowner education.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers, and employers.

Results and Achievements
The Foreclosure Fairness Act became law on July 22, 2011. As of September 2014, program funding has resulted in:
- 77 specialized foreclosure counselors and legal aid attorneys who provide free advice to homeowners facing foreclosure.
- 128 trained foreclosure mediators who conduct foreclosure mediations statewide.
- 6,600 mediation referrals (cases) received.
- Approximately 4,300 mediation cases closed/certified.
- Among the cases closed/certified 45% resulted in agreement reached between the homeowner and the lender.

Fast Facts
- Homeowners can be referred into the mediation program only by a housing counselor or attorney.
- Counselors are free-of-charge to Washington homeowners.
- Mediation is paid by a reasonable fee, equally divided between the lender and the homeowner.
- More than half of the foreclosure mediators are volunteers or employees of Dispute Resolution Centers.
- Program funding is provided by a $250 fee paid by lenders for every Notice of Default issued to homeowners in Washington (some lenders are exempt from this fee).

Statutory Authority
RCW 61.24, relating to protecting and assisting homeowners from unnecessary foreclosures
Grants to Encourage Arrest Policies and Enforcement of Protection Orders Program

Increasing safety and service options for victims of domestic violence, sexual assault, stalking and dating violence

Services
The program, funded by the U.S. Dept. of Justice and Office on Violence Against Women, provides grant funding to state and local agencies for:

- Legal advocacy services to immigrant victims of domestic violence and sexual assault.
- Continuation of the State Protection Order Notification System.
- Support of no-cost Sexual Assault Nurse Examiner (SANE) training and technical assistance.
- Enhancing state and tribal courts coordination for domestic violence/sexual assault cases.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
Program funding supported:
- Services to immigrant victims of domestic violence and sexual assault by 3.0 FTE.
- Seven specialized immigrant service trainings for bi-lingual, bi-cultural advocates across the state.
- Maintenance of the Statewide Protection Order Notification System for three years.
- Three statewide and six regional no-cost SANE trainings for medical professionals.
- Recommendations responding to cross-jurisdictional domestic violence and sexual assault cases with state and tribal courts.

Fast Facts
Legal needs of immigrant survivors of domestic violence, sexual assault, and stalking are more complex than those of non-immigrant victims.

The U.S. Department of Justice reports 86 percent of American Indian and Alaskan Native sexual assault victims identify the perpetrators as non-Native.

Statutory Authority

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HOME Tenant-Based Rental Assistance Program (TBRA)

Providing funds to nonprofits, local governments and housing authorities so that people who are homeless or have very low incomes are able to live in a neighborhood of their choosing, at a price they can afford

Services
The HOME TBRA program provides grants to nonprofit and local government agencies to provide:

- Tenant-based rent assistance.
- Security deposits.
- Utility deposits.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington's families, workers and employers.

Results and Achievements
In SFY 2014, funding provided HOME TBRA grantees helped accomplish the following:

- 550 households with 950 individuals received housing assistance (SFY2014)
- 42 percent of those assisted (230) were homeless households representing some of the most vulnerable populations in need of affordable housing.

Fast Facts
HOME TBRA serves 22 counties in the state.

HOME TBRA often provides stable housing until a Housing Choice Voucher is available (waiting lists can be closed for years at a time).

Statutory Authority
TBRA is one of the programs funded through the HOME Investment Partnerships Program authorized under Title II of the Cranston-Gonzalez National Affordable Housing Act, as amended. Funds are provided to the state by the U.S. Department of Housing and Urban Development (HUD). Program regulations: 24 CFR Part 92.

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HOME Investments Partnership Program –
General Purpose (HOME)

Ensuring access to affordable housing for very low-income families and individuals

Services
The HOME General Purpose program provides grants and loans to housing authorities and nonprofit housing organizations for:

- Development and preservation of affordable rental housing.
- Permanent, transitional, and supportive housing for homeless or special needs households.
- Purchase and preservation of mobile home communities.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
Since 1992, the HOME General Purpose program has invested $105 million to:

- Create or preserve 4,872 units of affordable housing statewide.
- Leverage more than $350 million in private and public sector support.

Statutory Authority
Title II of the Cranston-Gonzalez National Affordable Housing Act

Fast Facts
HOME is a federal program administered by the U.S. Dept. of Housing and Urban Development (HUD).

HOME projects serve households at or below 50 percent of area median income (AMI).

The HOME portfolio includes more than 144 low-income rental properties statewide.

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Housing and Essential Needs

Providing housing assistance for people with short-term incapacity

Services

The Housing and Essential Needs program provides funding to local governments and homeless service providers to help individuals referred by the Department of Social and Health Services with:

- Time-limited rent assistance.
- Services connected to housing stability.
- Limited essential needs items such as personal hygiene and transportation.

Eligible participants have a short-term incapacity that prevents them from working for a minimum of 90 days and are experiencing homelessness or who are at risk of becoming homeless.

Strategic Goal

Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements

In FY2013 local providers have helped:

- 13 percent of participating households move from “unsheltered” to “housed”.
- 55 percent of participating households exit to unsubsidized stable housing.
- 64 percent of participating households exit to any stable housing.
- 29 percent of participating households exit with earned income.
- 23 percent of households exit with increased income.

Fast Facts

Participants were significantly less likely to experience housing instability.

Participants were more likely to remain connected to Basic Food.

Participants were 86 percent less likely to become incarcerated than a similar cohort served with cash assistance.

Statutory Authority

RCW 43.185C: Essential Needs and Housing Support

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Housing Opportunities for Persons With AIDS (HOPWA)

Providing housing assistance and support services to low-income people with HIV/AIDS and related diseases, and their families

Services
Housing Opportunities for Persons with AIDS (HOPWA) is a federally funded program providing housing assistance and supportive services for low-income people with HIV/AIDS and related diseases, and their families. People with AIDS and other HIV-related illnesses often face challenges in meeting personal, medical and housing costs during their illness. HOPWA funds can be used for an array of activities including:
- Housing assistance, supportive services and program development costs.
- Operation and maintenance of facilities and community residences.
- Short-term payments to prevent homelessness.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
Through the HOPWA Project Sponsors, the program has:
- Provided housing assistance to 321 eligible individuals and 191 family members (SFY 2014).
- Assisted 310 persons with contacting a primary health care provider (SFY 2014).

Statutory Authority
Housing Opportunities for People with AIDS is a federally funded program from the U.S. Department of Housing and Urban Development (HUD) authorized under the provisions of the AIDS Housing Opportunity Act, 42 USC Sec 12901 et.seq. and HUD Grants WAH13-F999 and WAH110016.

Fast Facts
Once housing is secure, clients are able to follow through on their health care treatment plans.

In SFY2014 more than $600,000 in federal funding enabled HOPWA clients to receive services valued at nearly $1.3 million as a result of program participation.

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Housing Trust Fund

*Increasing access to safe, decent and affordable housing for Washington’s most vulnerable families and individuals*

### Services
The Housing Trust Fund provides grants and loans to nonprofit housing organizations, tribes, and local governments for:

- New construction of affordable housing.
- Acquisition and rehabilitation of existing affordable housing.
- Self-help housing and down payment assistance.

### Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

### Results and Achievements
Since the Housing Trust Fund was established in 1989, investments of $900 million have resulted in:

- 39,000 units of affordable housing statewide, benefitting 70,000 of the state’s most vulnerable residents each year.
- $3 billion leveraged from other private and public resources

### Fast Facts
Seventy percent of households served have incomes at or below 30 percent of area median.

More than half of households served include an individual with special needs.

Projects are located in every region of the state, with 30 percent of funds targeted to rural areas.

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**Statutory Authority**
RCW 43.18S Housing Assistance Program
RCW 43.18S A Affordable Housing Program

**Agency Representative**
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Housing Trust Fund Operating and Maintenance Program

Supporting community efforts to provide safe, decent, affordable housing to extremely low-income families and individuals

Services
The Operating and Maintenance (O&M) Program provides grants to Housing Trust Fund recipients with projects that:

- Provide housing for people with extremely low incomes (at or below 30 percent of area median income).
- Have a documented gap in operating funds due to insufficient cash flow.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- The Trust Fund’s O&M Program ensures the preservation of housing for 1,476 extremely low-income households annually

Statutory Authority
RCW 36.22.178 Affordable Housing for All Surcharge

Fast Facts
Revenue is generated through a $10 surcharge on document recording fees.

Operating subsidies currently support 69 affordable housing projects statewide.

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Independent Youth Housing Program (IYHP)

Providing rental assistance and case management to eligible youth who have aged out of the state dependency system

Services
The Independent Youth Housing Program provides funding in biennial grants to local non-profit organizations to:

- Serve eligible youth ages 18 to 23.
- Provide rent assistance.
- Provide security and/or utility deposits.
- Provide case management services to ensure housing stability.

The program strives to ensure that these youth avoid homelessness by having access to decent, appropriate, and affordable housing.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers, and employers.

Results and Achievements
In state fiscal year 2014, the Independent Youth Housing Program:

- Provided 103 households with assistance to avoid homelessness:
  - 74 percent exited to permanent housing and 67 percent of those moved into non-subsidized permanent housing.
- Enabled young people to connect with employment opportunities and education. For those exiting the program:
  - 48 percent increased their income.
  - 46 percent furthered their education.
  - 43 percent improved their employment.
  - 59 percent improved their economic self-sufficiency.

Statutory Authority
RCW 43.63A.305: Independent youth housing program

Fast Facts
Five local grantees serve eligible youth in Benton, Franklin, Lewis, King, Kittitas, Pierce, Spokane, Thurston, Walla Walla, and Yakima counties.

Program uses an evidence-based self-sufficiency matrix to measure participants’ progress in 18 domains.

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Justice Assistance Grant

Providing funds from the U.S. Department of Justice for state and local criminal justice initiatives to reduce and prevent crime, violence and substance abuse, and to improve functions of the state’s criminal justice system

Services
The Justice Assistance Grant (JAG) serves programs and activities in focused on drugs, gangs and violent crimes such as:

- Investigation, disruption and prosecution of drug trafficking and gang organizations.
- Training of law enforcement investigators, supervisors and management personnel.
- Evaluation of multi-jurisdictional drug-gang law enforcement initiatives and fostering of best practices.

Federal funding varies each year and the formula is based on reported crime. States and other jurisdictions are eligible to apply for funding if it fits within the scope and policies of the Department of Justice.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- The multi-jurisdictional task force program is nationally recognized for peer review evaluation and best practices.
- Prosecutorial success rate averages more than 20 percent above the national average for drug offenses.
- More than 81 percent of cases are collaborative with non-affiliated local agencies, other task forces, and federal agencies.
- Even with reduced grants and local revenues, the program maintained all supported task forces in compliance with the staffing model (as local agencies prioritize continuation of the program).

Fast Facts
Programs supported with state funds include drug courts, training of public defenders, youth violence and gang intervention, and other initiatives.

The Justice Assistance Grant is considered the primary federal criminal justice system grant program to states.

Justice Assistance Grant funding for Washington state dropped from about $10 million in 2004 to an average of about $3.6 million per year thereafter.

Though a match is no longer required, local agencies contribute 18 times the original match ratio, from 3:1 grant to match ratio, to more than 1:6.

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Statutory Authority
RCW 43.330.130: Services to poor and disadvantaged persons—Preschool children—Substance abuse—Family services—Fire protection and emergency management.
Lead-Based Paint Program

Accrediting training providers, certifying qualified contractors, and providing public education about lead-based paint hazards.

Services
The Lead-Based Paint Program provides:

- Listings of licensed lead-based paint services firms providing inspection, risk assessment, abatement or renovation.
- “How-to” tips on working safely with lead-based paint. Oversight and training for abatement professionals, training providers, and the general public.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
Since the program began operations in June 2004:

- 6,637 firms and individuals have been licensed in lead inspection and abatement.
- 28 training providers have been accredited.
- Between July 2012 and June 2015, the Lead Hazard Control Program will make at least 100 units lead safe with a $1.46 million grant from the U.S. Department of Housing and Urban Development.

Fast Facts

Lead-based paint is the number one environmental hazard to children under the age of six.

Lead poisoning in children can lead to permanent learning disabilities.

Most lead-based paint hazards are found in housing built before 1978.

Only certified specialty contractors may do regulated lead-based work on pre-1978 housing and child occupied facilities.

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Statutory Authority
RCW 70.103 Lead Based Paint
Long Term Care Ombuds Program

Protecting the rights of Washington’s long-term care residents by providing a presence in long-term care facilities.

Services
The Department of Commerce contracts annually with the Multi-Service Center to:

- Protect residents of long-term care facilities from actions or inactions which adversely affect the health, safety, welfare, and rights of these individuals.
- Identify, investigate, and resolve complaints made by, or on behalf of, residents of long-term care facilities.
- Provide information about the rights of residents.
- Provide training for volunteer ombuds.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In state fiscal year 2014:

- More than 76 ombuds were trained and certified.
- Resolved 89 percent of 2,541 health and safety complaints received.

Fast Facts
One-third of LTCOP’s comes from the federal Administration on Aging under the Older Americans Act; two-thirds is state funding.

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Statutory Authority
RCW 43.190 Long-Term Care Ombuds Program
Low Income Home Energy Assistance Program

Providing funds from a federal block grant program to help low-income Washington state households maintain affordable, dependable utility services and avoid shutoff during the winter

Services
The Low Income Home Energy Assistance Program (LIHEAP) contracts annually with 26 community action agencies across Washington to provide services to low income households.

- Energy assistance that pays a portion of the annual household heating costs
- Energy crisis intervention
- Heat system repair and replacement
- Temporary shelter assistance
- Other emergency services, such as blankets, space heaters, minor window and roof repair
- Energy conservation education

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In program year 2014 (October 1, 2013 - September 30, 2014):

- Commerce distributed nearly $47.6 million in the form of energy assistance for low income households.
- Energy assistance was provided to 72,639 households.
- Over 80 percent of these households were at, or below, the federal poverty level.
- Of households served, 69 percent included at least one member who was elderly, disabled, or a young child.

Statutory Authority
RCW 43.63A.115, Community Action Agency Network - Delivery of Antipoverty Programs

Fast Facts
LIHEAP is administered federally by the Department of Health and Human Services.

LIHEAP distributes 85 percent of Washington’s annual grant. Commerce’s housing programs distribute the other 15 percent for weatherization services.

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Energy Matchmaker Program

Supporting partnerships with local agencies, utilities, and other service providers to help weatherize homes of low-income families, which improves efficiency and reduces energy costs

Services
The Energy Matchmaker Program matches funds and resources from utilities, rental owners, and other sources dollar-for-dollar to provide local energy efficiency improvements, such as:

- Comprehensive energy audits.
- Ceiling, wall, floor, and duct insulation.
- Diagnostically-driven air sealing to close gaps where heat can escape.
- Heating system efficiency modifications.
- Repair and rehabilitation services to eliminate health and safety hazards, such as mold, lead-based paint, and asbestos.
- Thorough inspections to ensure that established technical specifications and applicable building codes are met.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington's families, workers and employers

Results and Achievements

- Reduced energy bills for thousands of low-income single-family households in Washington State by an average of $300 per year, since 1987.
- Conserves energy, helping to reduce demand for new energy generation sources.
- Weatherization and associated health and safety repair help preserve existing affordable housing.
- Formed lasting community-based partnerships between local weatherization agencies and utilities, public and private.

Statutory Authority
RCW 70.164, Low-Income Residential Weatherization Program
RCW 43.330.110, Housing-energy assistance

Fast Facts
The Energy Matchmaker program was created in 1987 to allocate over $13 million in oil overcharge settlement funds. State capital funds have supported continuation of this successful program since 1991.

The Energy Matchmaker program doubles the value of state funds spent on low-income weatherization.

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Mental Health Bed Grants

Helping to fund new facilities where short-term, in-patient services are provided through the publicly funded mental health system

Services
The Mental Health Bed Grants are for hospitals or other entities to establish or build new short-term mental health units or services with 16 or fewer beds. The program:

- Provided grants to hospitals or other entities to establish new psychiatric facilities.
- Collaborated with the Department of Health and Department of Social and Health Services.
- Established criteria for the issuance of $4.85 million in grants.
- Created and implement a grant application and selection process.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- Funds were obligated by December 31, 2013 with expenditure of funds to be completed and new facilities operational by July 1, 2015.

Fast Facts
“Short term” is defined as 72 hours to 14 days.

Grant funds may be used for construction and equipment costs, not operating costs.

Each project is limited to an award of $1.5 million.

The grant application must be developed in collaboration with one or more regional support networks.

The applicant must maintain the beds or facility for at least 10 years.

Statutory Authority
2013-15 Capital Budget; ESSB 5035, Section 1071

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Mobile Home Relocation Assistance
Providing financial assistance to households displaced by mobile home park closures.

**Services**
Mobile Home Relocation Assistance provides eligible households with:
- Financial reimbursement
- Problem-solving assistance
- Local resource referral

**Strategic Goal**
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

**Results and Achievements**
- More than 5,309 households were displaced due to park closures since 1989.
- Park closures have decreased dramatically:
  - 2003 – 2008 average 12.3 per year
  - 2009 – 2014 average 3 per year

**Fast Facts**
Mobile home parks provide affordable homeownership for seniors on fixed incomes, low-income non-English speaking citizens, and first-time home buyers.

Mobile Home Relocation Assistance is funded by a fee collected from the purchase of new mobile homes.

Affordable homeownership opportunities are maintained when homeowners receive financial reimbursement for relocating from a closing mobile home park.

**Statutory Authority**
RCW 59.21, Mobile Home Relocation Assistance Act
New Americans

Providing naturalization assistance for legal permanent Washington state residents who are eligible to become United States citizens

Services

The New Americans program provides funding through annual contracts with OneAmerica to support:

- Marketing and outreach to legal immigrants, and coordination of naturalization assistance.
- Advertising of program activities statewide through radio, television, and print media.
- Eight Citizenship Day events and five roving attorney clinics across the state.
- Access to Citizenship Hotline and multilingual website that connects immigrants with local service providers.

Strategic Goal

Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements

In FY2014:

- 447 volunteers provided in-kind legal, interpretation, and other services.
- 630 N-400 applications for naturalization were completed.
- 3,740 immigrants in Washington State received services though the program.
- 30,595 multilingual materials were distributed.
- 276 children under 18 received citizenship through their parents.

Statutory Authority

Engrossed Substitute House Bill 2687, Laws of 2008

Fast Facts

State funds require a 25 percent match from non-state sources.

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Retired and Senior Volunteer Program

Capitalizing on Washington’s senior population’s skills and energy for community improvements

Services
The Retired and Senior Volunteer Program (RSVP) contracts annually with 17 nonprofit organizations, covering 32 counties, to recruit and refer local volunteers to:

- Provide health education, food delivery, and elder care.
- Tutor and mentor in public schools.
- Assist the Dept. of Veterans Affairs.
- Build and repair homes; restore land, improve, and create trails.
- Staff disaster assistance call centers, set up shelters, and assist with recovery.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In FY 2014:
- 7,912 RSVP volunteers provided over 1.15 million hours of service in our communities (valued at more than $26.1 million)

Fast Facts
Congress created RSVP in 1969. The program matches federal funds with state dollars.

Many nonprofit agencies and state programs depend on these volunteers for their operation.

Statutory Authority
RCW 43.63A.275, Retired Senior Volunteer Programs
Sexual Assault Prevention Program

*Increasing awareness of sexual assault and abuse and building skills within communities to prevent sexual violence*

## Services

The Department of Commerce provides grants through the Office of Crime Victims Advocacy to non-profit, local governmental, and tribal sexual assault programs to conduct:

- **Skill Building**: Programs and presentations focused on building skills and developing strategies within the community to prevent sexual assault.
- **Community Development**: Promoting attitudes, behaviors and social conditions that will reduce and ultimately eliminate factors that cause or contribute to sexual violence.

## Strategic Goal

Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers, and employers.

## Results and Achievements

- Community sexual assault programs and community-based agencies conducted about 3,600 prevention presentations and activities last year.
- More than 75,000 community members participated in sexual assault prevention activities and presentations last year.
- Fifty-two grants statewide provide prevention activities in all 39 counties.

## Fast Facts

Sexual assault prevention and education is a required activity for the 38 Community Sexual Assault Programs in Washington State.

### Statutory Authority

Federal funding through an interagency agreement with the Department of Health through the Violence Against Women Reauthorization Act of 2013

RCW 43.280 Community Treatment Services for Victims of Sexual Assault

RCW 70.125 Victims of Sexual Assault Act
Sexual Assault Services Program

Helping to provide comprehensive crisis intervention, advocacy, and support services to sexual assault and abuse victims and their families.

Services
The Department of Commerce provides grants through Office of Crime Victim Advocacy (OCVA) to non-profit, local governmental, and Tribal sexual assault programs to:

- Provide support and assistance to victims and their families and caregivers to enhance their recovery from sexual assault.
- Alleviate acute and long-term distress resulting from sexual assault.
- Assist victims in gaining access to the legal system.
- Support victims throughout the legal process to ensure their interests are represented and rights are upheld.
- The full range of services available includes crisis intervention, information and referral, legal advocacy, medical advocacy, general advocacy, systems coordination, support groups, medical social work, and therapeutic interventions.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers, and employers.

Results and Achievements
- An accredited community sexual assault program (CSAP) serves every county in Washington.
- About 9,000 clients receive services each year, 53 percent of those who receive services are children.
- 81 grants to OCVA service providers support local community capacity throughout the state to assist victims and their families.

Fast Facts
The program serves child and adult victims of sexual assault and assists families and significant others of assault victims.

More than one-third of the state’s women have been sexually assaulted during their lifetime.

Sexual assault survivors are more likely to report health, mental health, and life difficulties than non-survivors.

Statutory Authority
RCW 43.280 Community Treatment Services for Victims of Sexual Assault
RCW 70.125 Victims of Sexual Assault Act
Violence Against Women Reauthorization Act of 2013

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Services-Training-Officers-Prosecutors (STOP)  
Violence Against Women Formula Grant  

*Strengthening criminal justice response to victims of domestic violence, dating violence, sexual assault, or stalking.*

**Services**
The Services-Training-Officers-Prosecutors (STOP) Grants provide funding from the Department of Justice, Office on Violence Against Women on a formula basis annually to law enforcement agencies, prosecutor offices, tribal programs, Washington State Administrative Office of the Courts, and non-profit, non-governmental community-based domestic violence and sexual assault service providers to:

- Provide advocacy, crisis intervention, therapy, and shelter to victims.
- Fund criminal justice equipment purchases, specialized crime units, and training.
- Provide support for judicial statewide projects and training.

**Strategic Goal**
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

**Results and Achievements**
The STOP Program administered 120 grants with service providers in 2012. With these grants:

- Prosecutors filed 302 domestic violence charges and 79 were violations of court orders.
- Law enforcement investigated 1,197 incidents of domestic violence, 178 incidents of sexual assault, and trained 811 officers.
- Community-based advocates assisted 1,018 victims in obtaining orders of protection.

**Statutory Authority**
The Violence Against Women and United States Department of Justice Reauthorization Act of 2013, Public Law Number 109-162.

**Fast Facts**
Funds support adult or teen victims of domestic and dating violence, sexual assault or stalking.

Promotes a coordinated community response with victim advocates, law enforcement and prosecutors.

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Victim Witness Assistance Program

Helping provide systems-based advocacy and support services for victims during investigation and prosecution of a crime

Services
The Victim Witness Assistance program provides grants to county prosecutors to:

- Notify victims and witnesses of court proceedings, dates, and events.
- Prepare and submit orders of restitution.
- Provide information and assistance to crime victims for compensation applications.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- In 2014, Commerce awarded grants to 37 county prosecutor offices providing services in 38 counties.
- In 2014, a grant was awarded to the Washington Association of Prosecuting Attorneys to provide victim and witness training to programs.

Statutory Authority
RCW 7.68.035: Establishment of Crime Victim and Witness Programs in County

Fast Facts
Services are available when a crime was reported and is being prosecuted.

Victim witness assistance can be provided for multiple crime types including sexual assault, domestic violence, kidnapping, trafficking, homicide, burglary, and driving under the influence of alcohol or drugs.

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Vulnerable Families Partnership

Creating a shared policy agenda and program activities with state and private partners focused on vulnerable families

Services
This project is funded by a two-year grant from the Bill & Melinda Gates Foundation to:

- Identify best practices for serving vulnerable families
- Recommend activities to state and private partners that move toward a shared policy agenda.
- Identify barriers to implementation and find ways to improve services to vulnerable families.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- The partnership established a core and executive team with representatives from Commerce, Department of Social and Health Services (DSHS), The Governor’s Policy Office, and private partner Building Changes.
- The partnership has identified the following priorities to focus on throughout the grant period.
  - Establishing a housing continuum for vulnerable families that includes Rapid Re-Housing.
  - Formalizing connections between DSHS community services offices, employment support services, and housing providers for better care coordination and shared case planning.
  - Improve collaboration with K-12 providers - especially with homeless liaisons in school districts.

Statutory Authority
Vulnerable Families Partnership is a privately funded project through the Bill & Melinda Gates foundation.

Fast Facts
Positions funded to support this work are a Project Lead at Department of Commerce, a Project Manager at DSHS and a Policy Advisor in the Governor’s Office.

Grant activities funded through July 2015.

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Washington Families Fund
Providing supportive services to families experiencing homelessness.

Services
The Department of Commerce contracts with Building Changes to administer Washington Families Fund grants to non-profit organizations that provide the following services in conjunction with housing:
- Comprehensive and individual case management.
- Referrals to mental health and substance abuse treatment.
- Living skills training.
- Parenting, education, childcare and transportation assistance.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
For FY 2014, participants in this services-only program experience the following outcomes:
- 66 percent of participating households exited to stable housing.
- 16 percent of participating households exited to unstable housing.
- 17 percent of participating households exited with earned income.
- 34 percent of participating households exited with increased incomes.

Fast Facts
Grants help provide comprehensive services and affordable housing to move families from crisis to stability.

More than $14 million in philanthropic funds leveraged.

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Weatherization Program
Conserving energy and reducing energy costs for low-income families

Services
The Weatherization Program contracts with local agencies that weatherize low-income homes and apartments. Services are performed to established technical specifications and applicable building codes. Weatherized homes receive a comprehensive energy audit and a thorough inspection. Services may include:

- Ceiling, wall, floor and duct insulation.
- Diagnostically driven air sealing to close gaps where the home’s heat can escape.
- Heating system efficiency modifications.
- Repair and rehabilitation services to eliminate health and safety hazards, such as mold, lead-based paint and asbestos.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
The weatherization program reduced energy bills for low-income households, making energy more affordable and bill payment more reasonable.

- Conserved energy, reducing the need to create new energy generation sources.
- Preserved affordable housing.
- Developed a trained weatherization workforce that is integrated with the building industry.

Fast Facts
Commerce receives funding from several federal government programs to pay for low-income weatherization.

The Weatherization program reduced energy bills for single-family households an average of $300 per year.

Weatherization and associated health and safety repairs preserve existing affordable housing.

Statutory Authority
Energy Conservation and Production Act (Title IV, Part A, as amended, 10 USC 6851-6872)
RCW 43.330.110, Housing – energy assistance

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Cybersecurity Training Program for Veterans

*Helping veterans enter and advance in the field of cybersecurity*

**Services**
The Cybersecurity Training Program for Veterans supports development of a new model for transitioning active service members and veterans into the cybersecurity field.

- Support development of a fee-based cybersecurity program to be used across the state.
- Connect public and educational efforts to private sector employers.
- Develop a plan for sustainable funding through the next five years.

**Strategic Goal**
Contribute to the economic growth of the region by protecting public and private data and providing workforce development opportunities for veterans.

**Results and Achievements**
Initiated in October 2014, the program is expected to:

- Help hundreds of veterans begin the transition into civilian family-wage jobs.
- Begin to address a skills gap in the cybersecurity field that is expected to grow by 24 percent annually through 2020.
- Create a public/private partnership with work that supports the security of our region’s infrastructure and economy.

**Fast Facts**
Joint program between the Office of the Chief Information Officer, University of Washington Tacoma, and The Department of Commerce.

Funded for one year by a $412,632 grant from the National Institute of Standards and Technology

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Prison Rape Elimination Act (PREA) Program

Facilitate and provide comprehensive advocacy services for incarcerated survivors of sexual assault in Washington State

Services
The Prison Rape Elimination Act Program (PREA) in the Office of Crime Victims Advocacy (OCVA) works to facilitate a statewide approach to sexual assault victim advocacy services for incarcerated survivors in Washington State through direct services and grants with community-based sexual assault programs. Services include:

- Technical assistance and grant management for local sexual assault coalition and sexual assault programs.
- Confidential telephone advocacy for incarcerated survivors in Department of Corrections (DOC) facilities.
- In-person advocacy services for DOC inmates at sexual assault forensic medical exams.
- Leading partnerships to assist in PREA compliance in Washington State.

Strategic Goal
Mobilize and enhance local assets that strengthen a community’s ability to meet the economic and social needs of Washington’s families, workers, and employers.

Results and Achievements
Since this work started in 2012:

- The partnership between OCVA, the Washington State Coalition of Sexual Assault Programs (WCSAP) and DOC was highlighted as a national model by the VERA Institute of Justice and the PREA Resource Center.
- 14 grants were established with local sexual assault programs to provide advocacy services for DOC inmates.
- Sexual assault advocacy services are available to more than 16,000 inmates in 28 DOC facilities.

Fast Facts
PREA was signed into law by President George W. Bush in 2003, and national standards for state compliance were released in 2012.

In a study released in May 2013, the Bureau of Justice Statistics estimated 200,000 inmates per year in the United States are sexually abused.

OCVA is continuing to develop partnerships working toward meaningful access to sexual assault advocacy services for incarcerated survivors in all detention facilities statewide.

Statutory Authority
State funding through an interagency agreement with the Washington State Department of Corrections
Prison Rape Elimination Act : 42 USC Ch. 147

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Community Voice Mail

Bringing social service delivery to people living in poverty, transition, and homelessness

Services
- Provides clients in crisis with reliable 24 hour connection to important resources and critical services.
- Participants receive essential resource broadcast messages on social, health, and community event information.
- Directly links people living in poverty to jobs, housing, case managers, medical providers, family, and friends.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
In FY 2014, the Community Voice Mail Program:
- Served more than 4,000 low-income and homeless individuals across Washington State.
- 70 percent of program participants reported achieving their goals of finding a home, job, or needed social services.

Fast Facts
Community Voice Mail began in 1991 to assist low-income residents in becoming more self-sufficient.

Clients achieved their goals such as housing and employment 30 percent faster due to program enrollment.

Program operates under an Interagency Agreement with Department of Social and Health Services and Commerce.

Statutory Authority
RCW 80.36.430 Washington Telephone Assistance Program
Prostitution Prevention and Intervention Account

Improving the health and safety of communities and families

Services
In 2013, the Statewide Coordinating Committee on Sex Trafficking was funded by the Prostitution Prevention and Intervention Account (PPIA) account. The Committee:

- Includes representatives from community advocacy groups, service providers, other state agencies and advocates from across the state.
- Examines the practices of local and regional service providers, analyzes data regarding the implementation of human trafficking legislation, reviews reports and recommendations regarding statewide protocols and gathers and reviews existing data and research related to sexual exploitation.
- Develops a plan to address sex trafficking.

Strategic Goal
Mobilize and enhance local assets that strengthen community ability to meet the economic and social needs of Washington’s families, workers and employers.

Results and Achievements
- Committee meetings held in December 2013 and September 2014.
- Committee recommendations are published in a December 2014 report to the Governor and legislature.

Fast Facts
The Legislature established the Prostitution Prevention and Intervention Account (PPIA) in 1995 to provide counseling, and additional supportive services to enhance the ability of persons to leave or avoid prostitution.

Funded by fees paid by those convicted of or given a deferred prosecution for violating prostitution related laws or ordinances (prior to June 7, 2012).

Additional funding received from vehicle impounding fees and funds accrued due to the seizure and forfeiture of property and funds, paid by those convicted of crimes related to commercial sexual exploitation and prostitution.

Statutory Authority
RCW 43.63A.720/735, Monetary penalties
RCW 43.280.091, Statewide coordinating committee on sex trafficking
RCW 9A.88, Washington State Criminal Code

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External Relations (ER)

- External Relations
  - Government Affairs
  - Regulatory Reform
  - Communications
  - Strategic Planning
  - Local Government Fiscal Notes / Research Services
External Relations Division

2013-15 Total Operating Budget: $8,408,655 | Total FTE: 16.44
External Relations Division Operating Program by Fund Source

2013-15 Total Operating Budget: $8,408,655

- General Fund State: $5,586,864
- Private Local: $193,900
- Liquor Revolving Account: $2,627,891

$193,900
$2,627,891
$5,586,864
Bond Cap Allocation Program

Providing financing options for projects that significantly benefit the people of Washington

**Services**
The Bond Cap program manages the allocation of issuance authority for private-activity bond types that are limited under federal law.

- Low-income housing
- Exempt facilities (solid waste, electricity, water, recycling)
- Small issue manufacturing
- Beginning farmers and ranchers
- Student loans
- Qualified Energy Conservation Bonds

**Strategic Goal**
Provide low-cost financing options for projects with both public and private benefits.

**Results and Achievements**
- Since 1987, Bond Cap has approved more than $11 billion in tax-exempt private activity bond authority.
- In fiscal year 2014, $639 million in bonds were issued under the tax-exempt private activity bond cap.
- During 2012 and 2013, Bond Cap allocations helped to create or rehabilitate 5,191 units of affordable housing.
- During 2012 and 2013, Bond Cap allocations supported the creation of 6,188 construction jobs and 1,084 permanent jobs.

**Fast Facts**
Internal Revenue Code defines the types of projects that qualify.

State law sets aside portions of the total Bond Cap for each type of project and establishes allocation criteria.

The 2014 Bond Cap is equal to $100 per capita, totaling approximately $697 million.

**Statutory Authority**
- Internal Revenue Code Section 146
- RCW 39.86 Bond Cap Allocation
- WAC 365-135 Bond Cap Allocation Rules
- RCW 39.84.090 Industrial Development Revenue Bonds

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Bond Users Clearinghouse

Providing public debt data and analysis to policy makers and the finance industry

Services
- Monthly municipal bond data spreadsheets
- Quarterly newsletters that include a summary of bonds issued and current municipal financing regulatory topics.
- Two annual reports:
  - The Public Debt Report – An Analysis of Bond and Other Debt Issues by Local and State Government
  - The GO Report – An Analysis of Local Government Outstanding General Obligation Debt

Strategic Goal
Provide data and analysis of trends in the state’s municipal bond market and local government indebtedness

Results and Achievements
- Local jurisdictions can make financial decisions based on solid data by comparing the costs of relevant debt issues.
- State-level policymakers receive easy-to-read data analysis that helps them track trends in municipal debt.
- The finance industry can draw on market data not available from other sources.
- Piloting data sharing with the Office of Superintendent of Public Instruction to reduce local government reporting requirements.
- Automated ability to retain a copy of each jurisdiction’s annual debt data submission.

Fast Facts
State agencies and local governments in Washington issued 318 bonds with a total value of $9.3 billion during 2013.

During 2013, state agencies and universities issued $4.7 billion and local governments issued $4.6 billion in bonds.

K-12 school districts in the state issued $1.3 billion during 2013.

Cities issued $1.3 billion during 2013.

Counties issued $590 million in bonds during 2013.

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Statutory Authority
RCW 39.44.210 Bond Users Clearinghouse statute
WAC 365-130 Clearinghouse rules
Local Government Fiscal Note Program

Providing objective, rapid-response fiscal analysis for the Legislature since 1978

Services

- Produce local government fiscal notes at the request of the Legislature.
- Provide fiscal analysis about upcoming legislation and initiatives affecting local jurisdictions

Strategic Goal

Provide timely and thorough data analysis that allows policy makers to make data-driven fiscal decisions regarding proposed legislation involving local governments

Results and Achievements

- The Local Government Fiscal Note Program revision rate for the 2014 was 7.8 percent, the lowest rate among the top fiscal note producers.
- Timeliness increased to 95 percent from the last long-session rate of 83.3 percent.

Fast Facts

The Local Government Fiscal Note Program fields the most requests for fiscal notes in the state – 633 in 2013; the next highest producer fielded 345 requests.

One of the widest policy bandwidths of any research unit in state government

Statutory Authority

RCW 43.132 Fiscal Impact of Proposed Legislation on Political Subdivisions

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Municipal Research and Services Center

Working together for excellence in local government

Services
The Municipal Research and Services Center of Washington (MRSC) is a private nonprofit agency that provides local government officials with research, information and advice under a contract with Commerce. MRSC serves local governments by providing:

- Dependable advice from a multidisciplinary team of professional consultants.
- A comprehensive website.
- Access to thousands of sample documents.
- Timely print and electronic newsletters.
- Informative publications.
- Access to the largest local government library collection in the Northwest.

Strategic Goal
To promote excellence in Washington local governments through professional consultation, research and information services

Results and Achievements
- In 2014, MRSC answered 6,553 inquiries from local governments.
- In 2014, the MRSC website averaged 131,440 unique visitors each month.

Fast Facts
MRSC has been serving local governments in Washington since 1934 – more than 80 years.

MRSC has been a model for similar programs in other states.

MRSC is funded through a share of liquor profits and taxes, which would otherwise be distributed to local governments.

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Statutory Authority
RCW 43.110 Municipal research and services
Public Facilities District Financial Feasibility Review

Helping public facilities districts make data-driven financial decisions

Services
The Public Facilities District Financial Feasibility Review program manages the process for conducting independent financial feasibility reviews for public facilities districts.

Strategic Goal
To ensure public facilities districts have independent financial feasibility analyses to make data-driven financial decisions.

Results and Achievements
- More than $80 million in public facilities district projects have undergone reviews since 2012.
- Financial feasibility reviews for the following public facilities districts are available online.
  - Spokane Public Facilities District
  - Richland Public Facilities District
  - Lewis County Public Facilities District
  - Asotin County Public Facilities District

Statutory Authority
RCW 36.100.025 Independent financial feasibility reviews – When required – Public document
RCW 35.57.025 Public Facilities Districts

Fast Facts
The independent review must be conducted by Commerce through the Municipal Research and Services Center of Washington or through another state agency, educational institution, or private consulting firm.

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Research Services

Providing fee-based contracted research, program evaluation, and project management support.

Services
Research Services provides a full range of research and program evaluation services, including:

- Report writing, editing, design, and production.
- Financial and economic data analysis.
- Survey development, administration, and analysis.
- GIS mapping and other visual methods of data analysis.
- Grant prospecting and application development.

Strategic Goal
Use a highly adaptable, market-based approach to developing Commerce’s research, program evaluation, and independent fundraising capacity.

Results and Achievements
- In the 2014 fiscal year, Research Services generated about $320,000 in fee-based contracts on 33 projects.
- In the last five years, Research Services has managed more than 100 projects, including four six-figure studies.
- Clients external to the agency have included the Office of Financial Management, State Treasurer, City of Olympia, and Washington Association of Counties.

Statutory Authority
Varies with contracted project

Fast Facts
Major projects Research Services has recently managed include:

- State Environmental Policy Act Case Studies (2010).

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Genuine Progress Indicator
Provide a broad measure of economic prosperity in Washington State that includes economic, social, and environmental factors

Services
- The GPI serves as the outcome measure for “Quality of Life” within the Results Washington Prosperous Economy goal area.
- Commerce calculates the Genuine Progress Indicator annually. All 26 individual metrics within the GPI are drawn from publicly-available data sources. The GPI time series extends back to 1960, showing how Washington’s economic prosperity has grown over the decades.
- Commerce provides support to other agencies using the GPI for economic analysis, and works with stakeholders to understand the unique value of this measure in addition to other economic measures like the state’s gross domestic product (GDP).

Strategic Goal
Quantify quality of life in Washington State through the Genuine Progress Indicator (GPI). This new indicator is meant to compliment state Gross Domestic Product, or GDP, to better articulate the actual lived experiences of its people and to better define what it is like to be a Washingtonian.

Results and Achievements
- In July 2014, the Washington Genuine Progress Indicator was adopted by the Governor’s Prosperous Economy Goal Council as the outcome measure for Quality of Life.
- Washington became the third state to adopt the GPI, with Oregon set to become the fourth state in December 2014.
- Commerce collaborated with academics, consultants, and a local non-profit firm in developing the Washington GPI.

Fast Facts
The GPI is based on a triple bottom line of economic, social and environmental criteria, all of which have measurable impacts on our state.

In 2012, Washington’s GPI was $186 billion, or $27,000 per person. This represents an increase of 1% from 2011.

State GDP in 2012 was $391 billion, or $54,500 per person.

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Office of Economic Development and Competitiveness (OEDC)

Office of Economic Development & Competitiveness

- Policy Development / Energy Strategy
- Energy Emergency Preparedness
- Energy Company Engagement
- Aerospace
- Agriculture
- Maritime
- Life Sciences and Global Health
- Military
- Advanced Manufacturing
- Clean Energy
- Information & Communication Technology
Office of Economic Development & Competitiveness Operating by Program

by Unit and Program

Operating Budget

State Energy Office
- Unclaimed SEARP Rebate Checks
- State Energy Program
- Energy Policy-Oil Overcharge
- I-937 Advisory Opinions

Sector Lead Development
- Advanced Manufacturing
- Maritime
- Information Communications & Technology
- Military
- Clean Energy
- Agriculture
- Life Sciences
- Aerospace

Business Administration
- Business Services Division Management

Small Business Export Assistance
- Small Business Export Assistance
- International Trade Foreign Contracts
- International Trade Domestic Contracts
- State Trade and Export Promotion

Marketing
- Marketing and Communications
- Education and Outreach
- Association Development Organization Support

Grant Services
- Operations & Grant Management
- Other Pass Through
- ADO Grants

Business Development
- Business Development Activities

Business Loan Unit
- State Small Bus Credit Initiative
- Business Loan Portfolio Management

Capital Budget

Bio-Energy Projects
- ARRA SEP Grants and Loans

Clean Energy
- Clean Energy Partnership
- Community Energy Efficiency
- Weatherization-Energy

Innovation Partnership Zones Activities
- Innovation Partnership Zone Activities

EDA Coastal Rural Loan Fund
- EDA Coastal Rural Loan Fund
Office of Economic Development & Competitiveness
Operating by Program

2013-15 Total Operating Budget: $49,191,533 | Total FTE: 41.81

Note: OEDC is comprised of the Energy & Innovation Division and Business Services Division
Office of Economic Development & Competitiveness Operating by Fund Source

2013-15 Total Operating Budget: $49,191,533

Note: OEDC is comprised of the Energy & Innovation Division and Business Services Division
Office of Economic Development & Competitiveness
Capital Program

2013-15 Total Capital Budget: $87,639,219 | Total FTE: 3.80

Note: OEDC is comprised of the Energy & Innovation Division and Business Services Division
Washington Small Business Credit Initiative

Providing gap financing to be leveraged with private financing and injected into small businesses seeking to grow and, in the process, facilitate job growth.

Services

- **Craft3 Fund**: Provide loans to Washington-based small businesses with an emphasis on under-served communities both directly, and participating through the state’s network of Community Development Financial Institutions.
- **The W Fund**: A venture capital fund collaborating with the University of Washington, and other Washington research institutions that will make early stage investments in promising technology, alternative energy, and life sciences companies including biotech, and medical devices.
- **Collateral Support Program (CSP)**: Administer a loan program that provides supplemental collateral to qualifying businesses using the Small Business Administration 504 loan product during the finance bridge to help support the purchase of heavy equipment and commercial real estate acquisition/refinance/remodel.

Strategic Goal

Leverage the available federal Small Business Credit Initiative funds to drive new capital to Washington small businesses, and improve private capital access through 2016.

Results and Achievements

- 43 loans or investments have been funded
- Nearly $39 million invested in Washington small businesses
- Every SSBCI dollar leverages capital investment from other sources at better than 3:1 ratio:
  - Craft3 Funds – over $7 to every $1
  - W Fund - nearly $5-to-$1
  - Collateral Support Program – nearly $3-to-$1

Fast Facts

Average jobs created or retained per loan is 27

28% of SSBCI loans are to women, minority and tribal-owned borrowers

Total project capital = $97,456,231

Statutory Authority

Funding is sourced from the 2010 Federal Jobs Act.
Associate Development Organizations
Building a prosperous economy through local economic development initiatives and support

Services
Washington’s Department of Commerce maintains a contracted partnership with 34 associate development organizations (ADOs), serving 39 counties, providing both technical assistance and funding for local economic development activities. Each county in the state has designated an organization as their ADO to partner with Commerce and to serve as the primary partner in local economic development activities in their county. Commerce provides:

- Grant Management for 34 Associate Development Organizations (ADO).
- Technical Assistance to County Commissioners regarding ADO designation.
- Set policy for ADO deliverables.
- Consulting, education and mentoring to ADOs.

Fast Facts
There are 34 ADOs serving all 39 counties.
ADOs are designated by County Commissioners or Executives.
Commerce contracts with ADOs to serve as the local provider of economic and business services.

Strategic Goal
Retain, grow and attract businesses by improving and communicating Washington’s competitive advantages

Results and Achievements
Between July 1, 2013, and June 30, 2014, ADO partners have:
- Assisted in the creation of 2,095 jobs via business retention, expansion and creation.
- Reported new private investments in land acquisition, buildings and equipment created by businesses they assisted, totaling $485 million.
- Retained, recruited or expanded 74 companies.
- Provided assistance to 53 new startups.

Statutory Authority
RCW 43.330.080 - Coordination of community and economic development services
RCW 43.330.082 - Contracting associate development organizations

Agency Representative
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Business Recruitment, Retention and Expansion
Helping businesses grow and create jobs in Washington communities

Services
- Engage prospects by promoting key sectors and competitive advantages of doing business in Washington.
- Seek and secure foreign direct investment in local projects and companies and work with international partners to identify new opportunities.
- Respond to site selector requests and make compelling arguments for locating projects in the state.
- Identify resources and partners to maximize private sector job creation and investment, in cooperation with local economic development councils, ports, private sector representatives, and local governments.
- Access financing to support business growth and development.
- Conduct research and gain market intelligence to support a vibrant state economy.

Fast Facts
Used key recruitment tools from a shared $3.2 million state appropriation to facilitate successful project closings:

- Work Start funds used by 10 companies in multiple sectors across the state to train about 650 workers.
- Strategic Reserve Funds (SRF) approved for 13 projects, helping create or retain 1,126 jobs.

Strategic Goal
Retain, grow, and attract businesses by improving and communicating Washington’s competitive advantages in the U.S. and internationally.

Results and Achievements
- 6,668 jobs created or retained and $5.3 billion in capital investment attracted to the state (FY14)
- Private capital investment exceeded $24 million using the State Small Business Credit Initiative (FY14).
- Connected with 81 leads to promote new business through U.S. and international networking events and meetings.
- Proactively facilitated workforce and infrastructure funding for multiple business development projects across the state.

Statutory Authority
RCW 43.330.060 - Trade and business responsibilities
RCW 43.330.063 - Recruitment and retention of business—Protocols for associate development organizations and department staff

Agency Representative
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International Trade

Helping Washington small businesses export their products and services.

Services
• Connect Washington businesses and potential new international buyers through business-to-business meetings.
• Conduct partner searches to find new buyers and distributors for Washington products and services.
• Expand international export opportunities for small- to medium-sized businesses.
• Provide export finance and risk mitigation counseling.
• Organize and lead trade missions with Governor and overseas trade shows coordinating delegates and Washington State businesses.
• Make government-level introductions for Washington businesses to open new doors to trade.
• Identify new markets for Washington products through foreign trade offices.

Fast Facts
Washington is the most export driven state in America, with exports driving over 15% of the state’s economy.

Washington is ranked 4th for exports among U.S. states.

$82 billion in overall export sales in 2013 (Manufactured goods only. Service export data (e.g. professional services, intellectual property, software, etc.) is not available, but is estimated at an additional $30 billion).

Strategic Goal
Create jobs and diversify the state’s economy by increasing the export sales by Washington small businesses.

Results and Achievements
Results for FY14:
• $215 million in new export sales as a result of our assistance
• 460 small business clients assisted
• 1,043 export assistance cases
• 1,162 new jobs. (Source: U.S. Dept. of Commerce export jobs multiplier.)

Statutory Authority
RCW 24.46.010 - Foreign trade zones
RCW 43.31.831 - Deals with State International Trade Fair
RCW 43.210 - Small Business Export Finance Assistance Center
RCW 43.330.060 - Trade and business responsibilities; Foreign offices-Promotion of overseas trade and commerce
RCW 43.330.065 - Identification of countries of strategic importance for international trade relations
RCW 43.330.152 - Fees-service and product delivery areas

Agency Representative
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Innovation Partnerships Zones (IPZ)
An economic development strategy encouraging regional collaboration to advance growth through innovation

Services
- Commerce’s director must designate IPZs by October 1 of odd numbered years.
- Designated IPZs must re-apply for designation every four years.
- Grant Management for Capital Funding Direct Appropriations.
- IPZ Annual meeting.

Strategic Goal
Retain, grow and attract businesses by improving and communicating Washington’s competitive advantages.

Results and Achievements
A total of 17 IPZs are designated, including three new zones designated in 2013: Skagit Valley Value-Added Agriculture IPZ, Applied Digital Technology Accelerator (Vancouver-Camas), Willapa Resource Utilization and Renewal (Port of Willapa Harbor). IPZs designated in 2009 completed a re-designation application process; and re-designation was also announced October 1.

- Urban Center for Innovative Partnerships, Auburn (2011)
- Waterfront Innovation Zone, Bellingham (2007)
- Bothell Biomedical Manufacturing IPZ, Bothell (2007)
- North Olympic Peninsula IPZ, Clallam County (2007)
- Grays Harbor IPZ, Grays Harbor (2007)
- King County Financial Services Collaborative, King County (2009)
- Central WA Resource Energy Collaborative, Kittitas County (2009)
- Pullman IPZ, Pullman (2007)
- Interactive Media and Digital Arts IPZ, Redmond (2011)

- Value Added Agriculture, Skagit Valley (2013)
- Aerospace Convergence Zone, Snohomish (2007)
- Spokane University District IPZ, Spokane (2007)
- Urban Clean Water Technology Zone, Tacoma (2011)
- Tri-Cities Research District, Tri Cities (2007)

Statutory Authority
RCW 43.330.270 - Innovation Partnership Zones

Fast Facts
The IPZ program was created in 2007 by Governor Gregoire and the Washington State Legislature through SHB 1091.

Walla Walla IPZ was one of three Zones featured in the Washington Economic Development Commission’s first place award for best economic development practice among 5 western states and 3 Canadian provinces.

Designated IPZs must re-apply for designation every four years.

Commerce’s director must designate IPZs by October 1 of odd numbered years.

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Work Start

Business training and workforce development services and funding

Services

- Work Start teams meet with each company to discuss their unique workforce needs and design customized training opportunities.
- Work Start training and traditional workforce development services including position posting, screening, assessment, testing, interviewing and other pre-employment activities are provided at no cost to the participating company.
- Work Start teams carefully review available training programs to assure the best training is delivered in the most efficient, cost-effective manner.

Strategic Goal

Work Start is instrumental as a flexible business development tool that provides new and existing employers with employer-driven, customized training to support job creation and retention in Washington state. Work Start functions as a part of the Governor’s Strategic Reserve Fund, in direct alignment with the state's business recruitment, retention and expansion efforts in essential industry sectors.

Results and Achievements

Since inception in July 2013, The Work Start program has funded 12 projects and trained nearly 650 workers in skills for agricultural processing, marine manufacturing, automobile composite manufacturing, plastic injection moulding, wood product manufacturing, information technology design, composite manufacturing, energy storage production, and advanced manufacturing. The program is funded through June 30, 2015. These training opportunities have contributed to business decisions by 10 companies to locate, stay or expand in the State of Washington.

Statutory Authority

RCW 43.330.250 - Economic development strategic reserve account — Authorized expenditures — Transfer of excess funds to the education construction account.
State Energy Office
Providing funding for revolving loans, smart grid improvements and matching funds for federal grants to help increase Washington’s energy independence

Services
- Develop the State Energy Strategy to promote competitive energy prices, foster clean energy economy and job creation, and meet the state’s greenhouse gas reduction requirements.
- Administer the state Clean Energy Fund and several federal programs providing loans and grants to companies and individuals for smart grid, energy efficiency, renewable energy, and clean energy RD & D.
- Regional energy policy planning through membership in five western state groups.
- Produce energy analysis and information including annual legislative reports.
- State lead for energy supply and security planning and response during emergencies.
- Coordinate efforts to support economically viable and environmentally sustainable bioenergy development.

Strategic Goal
Advance practical energy policies and support energy technology research, demonstration, and deployment, partnering with private sector to accelerate economic development and enhance environmental quality.

Results and Achievements
- Analysis for conservation and renewable energy projects in order to meet the requirements of I-937, the Energy Independence Act.
- Successfully deployed the state’s $35 million Clean Energy Fund
- Developed model ordinances for installation of EV infrastructure and siting of solar equipment.
- Developed software tool for the state and 63 electric utilities to map real-time electricity outages and track petroleum and natural gas disruptions.

Fast Facts
More than 100 jurisdictions have adopted the model ordinances for electric vehicle infrastructure and solar.

During the last large power outage, 21 utilities used the mapping tool to display their outage areas, representing 98.4% of affected customers.

We regularly analyze natural gas supply, petroleum prices and overall statewide energy trends.

Founding member of the Washington Clean Technology Alliance

Statutory Authority
Chapter 43.21F RCW - State Energy Office

Agency Representative
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State Energy Office – Clean Energy Fund

Providing funding for revolving loans, smart grid improvements and matching funds for federal grants to help increase Washington’s energy independence

Services
The 2013 legislature appropriated funding for creation of a new Clean Energy Fund as a part of the Energy Freedom Fund to expand clean energy projects and technologies statewide. Section 1074 of the 2013-15 operating budget appropriated $36,000,000 of the state taxable building construction account for three programs. Additionally, $4,000,000 of Federal Energy Recovery Act funds was also appropriated. The three state programs are:

- **Revolving Loan Fund** - $15,000,000 to provide competitive grants to support the widespread use of proven building energy efficiency and renewable energy technologies now inhibited by lack of access to capital.
- **Smart Grid Grants** - $15,000,000 provided solely for grants to advance renewable energy technologies by public and private electrical utilities that serve retail customers in the state.
- **Federal Clean Energy Matching Funds** - $6,000,000 provided solely for grants to make Washington more competitive in attracting federal clean energy grants through state matching funds.

Strategic Goal
The fund is designed to “provide a benefit to the public through development, demonstration, and deployment of clean energy technologies that save energy and reduce energy costs, reduce harmful air emission or otherwise increase energy independence for the state.”

Results and Achievements
- The Puget Sound Cooperative Credit Union has made loans over $2 million since June.

Fast Facts
Craft3 and Puget Sound Cooperative Credit Union have signed contracts to provide Clean Energy Revolving Loans.

Four contracts have been signed for the Smart Grid funding.

Six projects have been reviewed for the Federal Matching Grants Program. One contract has been signed and two projects are still in discussion.

Agency Representative
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Statutory Authority
Chapter 19, Laws of 2013 - Capital Budget
Local Government and Infrastructure Division (LGID)

- Community Economic Revitalization Board (CERB)
- Local Government and Infrastructure Division
- Public Works Board (PWB)
  - Program and Policy Development
  - Technical Assistance
  - Contract Administration
  - Growth Management
Local Government & Infrastructure
by Unit and Program

Operating Budget
Local Government Administration
- Local Government & Infrastructure Admin

Broadband Mapping
- Broadband Mapping

Growth Management Services
- Growth Management Admin
- EPA Brownfields Program
- Growth Management Grants
- Neighborhood Stabilization
- IAG DOE Puget Sound Watershed Planning
- Growth Management Proviso Grants

LGID Contracts Administration Unit
- Public Works Board Admin-CAU
- Drinking Water Assistance Admin-CAU
- CERB Admin-CAU
- CDBG Admin-CAU

Policy & Program Development
- Public Work Board Admin-PPD
- Drinking Water Assistance Admin-PPD
- CERB Admin-PPD
- CDBG Admin-PPD
- CDBG Pass-Thru
- Hanford Economic Investment Fund

Technical and Infrastructure Assistance
- Public Works Board Administration
- Drinking Water Administration TIA
- Drinking Water Loans
- CERB Administration TIA
- Small Communities Initiative (SCI)
- West Coast Infra Exchange Project

Capital Budget
Public Works Assistance
- Mainstreet Improvements
- Energy/Water/Efficiency
- Public Works Board Infrastructure

Drinking Water Assistance Program
- Drinking Water Assistance

Community Economic Revit Board (CERB)
- CERB – Export Assistance
- CERB Innovations & Export Grants
- CERR Innovations & Export Grant-SATSOP
- Community Economic Revitalization Board
- Job/Economic Development

Rural Washington Loan Fund
- Rural Washington Loan Fund

Other Infrastructure
- Brownfield Redevelopment
- Port & Export Related Infrastructure Grants
- Connell Klindworth Water
- Projects for Job and Economic Development

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Local Government and Infrastructure Operating Program
2013-15 Total Operating Budget: $49,497,694 | Total FTE: 40.04

By Unit
- Energy Recovery Act Account
- Public Facility Const Loan Revolv
- State Building Construction Account
- State Taxable Building Construction Account

By Fund
- General Fund State
- Federal
- Private Local
- WA Community Technology Opportunity
- Public Works Assistance
- Drinking Water Assistance Admin
- Broadband Mapping Account
- Hanford Area Economic Investment
- Public Facility Construction Loan Revolving
Local Government and Infrastructure Capital Program by Unit

2013-15 Total Capital Budget: $1,013,375,933 | Total FTE: 4.31

By Fund
- Brownfield Redevelopment Grant
- CERB Administered Economic Development
- CERB Export Assistance
- Community Economic Revitalization Board
- Connell Klindworth Water Line Distribution
- Drinking Water State Revolving Fund Loan
- Financing Energy/Water Efficiency
- Job and Economic Development Grants
- Job Development Fund Grants
- Main Street Improvement Grants
- Port and Export Related Infrastructure
- Projects for Jobs & Economic Development
- Public Works Trust Fund
- Rural Washington Loan Fund

$526,964,000
$368,017,453
$22,218,000
$23,846,820
$10,958,229
$3,995,502
$660,410
$4,886,243
$118,887
$16,781,840
$163
$23,837,369
$118,887
$1,118,000
$4,508,860
$3,978,001
$1,486,156
$368,017,453
Local Government and Infrastructure
Capital Program by Fund

2013-15 Total Capital Budget: $1,013,375,933
Brownfields Revolving Loan Fund

Promoting capital investment and economic development by providing financing and development solutions to brownfields sites

Services

The Brownfields Revolving Loan Fund (BRLF) provides technical and financial assistance to prepare sites contaminated with hazardous materials for redevelopment. Assistance includes land use planning, financial packaging, and managing EPA and Ecology approval.

BRLF fills a gap in financial assistance left by the project’s other funding sources. Usually, this is the gap between what the project can borrow on the private market, and available equity. It offers low-interest loans with rates that vary from 0.5% to 3%, depending on how quickly the borrower can repay the loan. The borrower pays interest only during the first three years of the loan, or until they finish the development project, whichever occurs first.

Strategic Goal

Retain, grow, and attract businesses by improving and communicating Washington’s competitive advantages.

Results and Achievements

- Provided over $10 million in financial assistance, resulting in over $400 million in property redevelopment.
- Created Washington Brownfields Coalition to gather information about brownfields sites ripe for redevelopment.
- Launched an Informative website that provides statewide technical assistance regarding brownfields.
- Received additional funding to create at least three Brownfield Renewal Authorities in Eastern Washington.
- Cleaned-up and developed nearly a dozen brownfield sites over the past ten years, with another 12 sites ready for development.

Statutory Authority

RCW 43.330 - Department of Commerce
RCW 70.105D.030 – Hazardous Waste Management

Fast Facts

- Commerce currently manages a brownfields revolving loan portfolio of nearly $6 million with a zero delinquency rate
- Program income nearly doubles the amount of initial grant funds that it received
- Average BRLF loan ranges around $500,000
- Every $1 spent by BRLF generates
  - $12 in tax revenues
  - $14 in payroll
  - $64 in business revenue
- One-third of Brownfields loan projects receive awards for outstanding work to redevelop brownfields sites.

Agency Representative

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Contract Administration Unit

Managing infrastructure planning and construction contracts

**Services**
The Contracts and Administration Unit (CAU) manages the Public Works Trust Fund, Drinking Water State Revolving Loan, Community Economic Revitalization Board, Energy (ARRA), Community Development Block Grant, and Direct Appropriation contracts from point of application award through project completion, closeout and loan repayments.

- Contract management training and technical assistance
- Coordination of project management across infrastructure programs
- Payments/draws on grants and loans, loan repayment processing
- Assurance of compliance with management of Federal Funds under OMB Circular A-133
- Contract amendments and closeout

**Strategic Goal**
Enable local governments to have adequate infrastructure to accommodate allocated growth and enable economic development opportunities while maintaining the quality of life

**Results and Achievements**
- Manage more than 500 planning and construction loans or grant contracts
- Timely billing and accounting of more than 1,700 loan repayments
- Improved coordination and customer service on multiple-funded construction projects through regionally based, single point-of-contact contract management

**Statutory Authority**
RCW 39.04 - Public Contracts and Indebtedness
RCW 39.80 - Contracts for Architectural and Engineering Services
RCW 43.155 - Public Works Projects
40 CFR Part 35, Subpart L - Drinking Water Revolving Funds

**Fast Facts**
Portfolio valued over $1 billion
Assists communities with contract management, invoice processing, training and technical assistance

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Growth Management Services
Supporting local governments as they plan for growth and prosperity

Services
Growth Management Service annually provides close to $850,000 in grants to local governments to develop local planning policies consistent with the Growth Management Act (GMA).

- Professional guidance, support, and interpretation of the GMA and support to 200 cities and counties of the state.
- Training and education is provided to citizens, professionals, and local government officials through the “Short Course on Local Planning” and quarterly planners forums.
- Review and commented as needed on more than 1,100 local GMA actions every year.
- Sponsorship and administration of the Governor’s “Smart Communities Awards” program.

Strategic Goal
Enable local governments to have adequate infrastructure to accommodate allocated growth and economic development opportunities while maintaining the quality of life.

Results and Achievements
Through technical assistance, comprehensive plans and development regulations have been adopted by all 248 mandated cities and counties.

- More than 83% of city and county plan amendments are consistent with the GMA.
- Annually more than 800 people have received training relevant to the GMA through the “Short Course on Local Planning” and quarterly planners forums.
- In the 13-15 Biennium, 61 grants for smaller cities and counties, totaling $882,000 were awarded to assist with the GMA mandated local updates.

Statutory Authority
RCW 36.70A - Planning Enabling Act
RCW 36.70A.215 - Review and Evaluation Program
RCW43.63A.550 - Growth Management – Inventorying and Collecting Data
RCW 43.330.120 - Growth Management

Fast Facts
Washington is project to add 1.8 million new residents between 2015 and 2040. Advanced planning and environmental work will help attract investment and economic development opportunities to the state.

Compact urban development reduces infrastructure costs by 38% compared to less efficient development patterns which reduce financial impacts to local governments.

Between 2015 and 2018, 320 cities and counties will be reviewing and updating the GMA requirements as part of the eight-year cycle required by the GMA.

For the 81 cities and counties with a 2015 update due date, a total of $492,000 has been granted to assisted with the completion of their updates.

Agency Representative
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Neighborhood Stabilization Program (NSP)

Stabilizing neighborhoods by putting abandoned and foreclosed properties back into productive use and assisting low and moderate income persons.

Services
The Neighborhood Stabilization Program (NSP) is a federally funded program established to address the impact of abandoned and foreclosed homes in neighborhoods and communities. Commerce is responsible for passing through NSP1 and NSP3 grants to local governments.

- Provided $33 million in federal funds to local jurisdictions to purchase and rehabilitate foreclosed properties.
- Recipient jurisdictions established programs that meet the needs of the specific communities.
- Provided technical assistance to local jurisdiction to implement programs.

Strategic Goal
Enable local governments to have adequate infrastructure to accommodate allocated growth and economic development opportunities while maintaining the quality of life.

Results and Achievements
- Under NSP1, $28 million in federal grants were granted to 25 local governments; $5 million was granted to four local governments under NSP3.
- Eligible projects include acquisition and redevelopment of foreclosed homes; home-ownership assistance and elimination of blighted structures.
- Provided home ownership opportunities for 228 families and affordable rental opportunities to 256 families.
- Recovered nearly 500 foreclosed or abandoned homes with a total market value of $42.6 million.
- Resale of NSP1 homes generated an additional $4.7 million in program income which local governments used to recover more foreclosed homes.

Fast Facts
NSP funding to Washington was provided through the Housing and Economic Recovery Act and the Dodd-Frank Act.

- More than 40% of NSP1 and 60% of NSP3 funds benefit low-income persons (<50% area median income).
- The median resale price of a NSP1 house was $132,000.
- Approximately 90 homes were redeveloped with the assistance of Habitat for Humanity.
- NSP homes need to remain affordable on average for 30 years.

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Statutory Authority
NSP1: Title III of the Housing and Economic Recovery Act of 2008
NSP3: Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010
Small Communities Initiative (SCI)

Providing project development technical assistance to small, rural communities that must upgrade their drinking water or wastewater systems

Services

The Small Communities Initiative (SCI) Program provides technical assistance to small, rural communities required to meet the same public health and environmental mandates as larger cities, but often lacking the administrative, technical or financial capacity to do so effectively. The program:

- Works with small, rural cities, unincorporated communities, utility districts and water associations referred by the departments of Health and Ecology.
- Provides technical advice and facilitation services to local elected officials and staff to develop infrastructure projects, make strategic investments, identify and access appropriate fund sources.

Strategic Goal

Provide technical assistance to rural communities upgrading their drinking water or wastewater systems

Results and Achievements

- More than 45 SCI communities have received more than $157 million in state and federal funding since 1999, resulting in safer drinking water and environmental protection, and infrastructure that serves community and economic development activities.
- In FY 2014, two SCI communities completed construction, nine completed planning and were in design, and eight are currently in planning.

Fast Facts

SCI is a collaborative effort between the departments of Commerce, Health, and Ecology.

Projects in SCI communities usually take two to seven years to complete planning, design and construction.

Each year, SCI helps bring at least one community (on average) into regulatory compliance with the state departments of Health or Ecology through improved water or wastewater systems.

SCI is a 2 FTE program with regional offices in Olympia and Spokane.

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Community Economic Revitalization Board (CERB)

Creating and retaining jobs in partnership with local governments

Services
The Community Economic Revitalization Board (CERB) provides capital funding to local governments and federally recognized Indian tribes for:

- Grants and loans for local governments and federally recognized tribes
- Technical assistance to local governments for economic development planning and infrastructure financing

Strategic Goal
Promote economic development by encouraging new business development and expansion in areas seeking economic growth

Results and Achievements
- Created and retained more than 34,000 jobs
- Leveraged $5.6 billion in private capital investment
- Committed more than $172 million in funding to communities across the state
- Averaged $51 in private business capital investment leveraged for every $1 CERB spent since 2009
- Created 1 permanent job for every $12,610 CERB spent since 2009

Fast Facts
CERB is a 20 member board composed of representatives from private business, local government, state agencies, the legislative branch, and federally recognized Indian tribes

CERB meets six times yearly in order to respond to emerging economic development needs

Statutory Authority
RCW 43.160 Economic Development – Public Facilities Loans and Grants

Agency Representative
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Growth Management Services–Puget Sound
National Estuary Program
Supporting local governments as they plan for growth and prosperity

Services

• Competitive grants awarded to 17 local governments and Federally recognized Indian tribes worth $3.3 million; also leveraged local funds worth $2.2 million
• Technical assistance team for assessing watersheds for ecosystem processes and growth impacts
• Commerce participation and reporting on the Action Agenda to Puget Sound Partnership and State Caucus
• Land use zoning and permitting data normalized for entire Puget Sound to evaluate growth patterns relative to watershed assessments and comprehensive plans
• Educated other state agencies, local governments, and the public on the role of the Growth Management Act and using watershed planning characterization to protect Puget Sound from development impacts

Fast Facts

Commerce partners with Ecology as the Lead Organization for Watershed Protection and Restoration

Commerce focus is Land Use Management, including regional collaboration and sustainable plans

Ecology focus is Stormwater Retrofit Planning and Riparian Restoration, using watershed assessments

2014 is Year 4 of 6-year EPA grant.: Final competitive grant solicitation planned for Spring 2015, focused on Land Use Management (~$1.5 million) and Riparian Restoration (~$6 million)

Total local project funded to date include 20 to improve land use management, 26 to improve Stormwater management, and 24 to identify, protect, and/or restore key habitats and watersheds

Agency Representative
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Strategic Goal
Addresses land use planning issues that help to protect and restore the Puget Sound ecosystem.

Results and Achievements

• Helped develop Land Use Target for Puget Sound Action Agenda
• Supported transfer of development rights programs with local governments to promote increased urban densities and protect rural and resource lands in King, Pierce, Snohomish, and Skagit counties
• Assisted Pierce and Kitsap counties engage with citizens in collaborating on development plans for growth around Minter Creek, which supports a fish hatchery and abuts shellfish production
• Developed GIS based normalized land use zoning maps for all Puget Sound jurisdictions, together with a system to report on permitting activities that allows for comparison with watershed assessments, and to evaluate planned versus actual growth.

Statutory Authority
36.70A, 43.330, 90.71.210, RCW
Public Works Board

Infrastructure financing and beyond

Services
Created in 1985, the Public Works Assistance Account will provide $158 million this biennium for low-interest financing for critical local government infrastructure.
- Infrastructure financing
- Technical assistance

Strategic Goal
Using innovative methods assist local governments with capacity building, thus enabling long-term sustainability of their public infrastructure investments.

Results and Achievements
Since the program’s creation in 1985, the Public Works Board’s Construction loan program has:
- Leveraged more than $2 billion in local government funds.
- Sustained more than 12,000 construction industry jobs.
- Assisted more than 350 Washington communities to improve their community’s livability.

Fast Facts
- 2,505 jobs are sustained or retained annually by this program
- Assisted more than 30 communities to create rates sufficient to finance asset improvements
- Developed financing strategies for more than 50 communities to improve public works systems

Statutory Authority
RCW 43.155 - Public Works Projects

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Washington State Community Development Block Grant

Assisting Washington’s low and moderate income families by strengthening communities

**Services**
- Offer grants to rural local governments
- Facilitate project development and coordination with other funders and regulatory agencies
- Provide training and direct guidance and tools to promote access to funds
- Ensure local compliance with federal and state requirements

**Strategic Goal**

Improve the economic, social and physical environment of rural cities and counties to enhance the quality of life for low- and moderate-income persons and, as a result, benefit the entire community.

**Results and Achievements**

Provides federally-funded grants to lower income communities in counties with less than 200,000 people and cities with less than 50,000 people. CDBG has recently been allocated $11 million annually.

- Disbursed more than $486 million in grant funds since 1982
- Serves 32 rural counties and 161 small cities and towns
- Leverages over $1.5 for every $1 from CDBG

**Fast Facts**

Establishes program priorities in partnership with rural local governments to develop viable communities that provide suitable living environments, support decent housing, and expand economic opportunities benefiting lower income persons

Provides grant funding to rural local governments for priority projects, such as drinking water or wastewater systems, community facilities, microenterprise assistance, infrastructure in support of economic development or affordable housing, public services, and planning

Projects benefit low and moderate-income persons (up to 80 percent of median income) and contribute to community vitality by solving critical health and safety issues, providing essential social services, and creating or retaining jobs

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**Statutory Authority**

Title 1 of the Housing and Community Development Act of 1974.

**Agency Representative**

**Kaaren Roe**

Program Manager

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